

LTIMindtree Awarded PAN 2.0 Project

Mumbai, India - August 07, 2025: [LTIMindtree](#) [NSE: LTIM, BSE: 540005], a global technology consulting and digital solutions company, has been awarded a ₹792 Cr mandate by Government of India's Central Board of Direct Taxes (CBDT) to transform India's PAN (Permanent Account Number) infrastructure. As a part of the Government to Citizen (G2C) initiative, this PAN 2.0 project will consolidate all PAN and TAN services into a single, streamlined digital platform, making it easier for citizens and businesses to access and manage one of India's core financial identity systems.

For this PAN 2.0 mandate, LTIMindtree will design, build, and operate the full technology backbone, including infrastructure, security, automation, and ongoing operations. LTIMindtree will deliver an end-to-end digital AI ecosystem covering the entire PAN service lifecycle, including application, validation, printing, and dispatch, all through a user-friendly platform. This is in line with the government's e-governance initiative aimed at delivering services to Indian citizens through digital channels.

"We're honoured to be entrusted with building this next-generation platform," said **Venu Lambu, CEO and Managing Director, LTIMindtree**. "PAN 2.0 is a flagship opportunity to demonstrate how AI and technology can elevate the everyday experience of citizens. It strengthens our partnership with the Government of India and reflects our shared commitment to building a resilient, future-ready public digital infrastructure."

The scope includes migrating existing PAN data with AI led deduplication and secure integration with the Aadhaar Data Vault; establishing robust infrastructure such as a Data Centre (DC), Disaster Recovery (DR) site, Network Operations Centre (NOC), and Security Operations Centre (SOC); setting up operational facilities at ITD premises; and setting up a call centre, multilingual helpdesk, and grievance redressal system for citizen support. The company will also manage audit and certification processes to ensure compliance and quality assurance, while providing long-term operations and maintenance to keep the platform reliable, secure, and scalable.

With its rollout planned over the next 18 months, PAN 2.0 is poised to significantly improve the efficiency and transparency of tax identity services in India. Beyond operational upgrades, the project reinforces the government's broader digital transformation strategy, introducing smarter processes, stronger safeguards, and improved access for millions of users. For LTIMindtree, it's a defining mandate in its continued journey of delivering national-scale digital solutions that matter.

About LTIMindtree:

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 83,000+ talented and entrepreneurial professionals across more than 40 countries, LTIMindtree — a Larsen & Toubro Group company — solves the most complex business challenges and delivers transformation at scale. For more information, please visit www.ltimindtree.com.

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