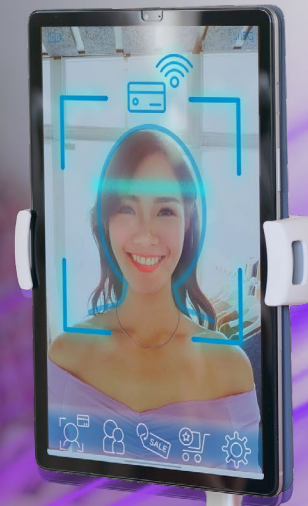




The Future of Payments

2025 and Beyond



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Foreword

Paying Without Paying: The New Normal



Harsh Naidu

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The way we pay for things is changing—quickly and in ways we couldn't have imagined just a few years ago. As someone who's been part of the cards and payments space for over two decades, I've seen my fair share of change. But what's happening now feels different. It's not just about new technology or faster transactions—it's about a complete shift in mindset. Payment is no longer a separate step in the customer journey; it's becoming an invisible, intuitive part of everyday life.

Innovations such as the integration of stablecoins, recognized for their stability, and the adoption of behavioral biometrics for enhanced security and convenience, are making payments more seamless and intuitive.

Today, payment experiences are faster, more secure, and increasingly tailored to individual user preferences. Innovations such as the

integration of stablecoins, recognized for their stability, are making payments more seamless and intuitive.

Artificial intelligence and automation are playing a big role in this shift. Payments are starting to happen in the background, embedded in the experiences themselves. Advanced analytics and artificial intelligence are enabling payment systems to anticipate and adapt to users' unique needs in real time, further embedding payments into daily interactions.

What excites me most is the potential this creates for personalization. Businesses can now meet customers exactly where they are, offering payment options tailored to individual habits, locations, and even moods. With real-time settlement and global transaction systems becoming more interoperable, the idea of a truly borderless financial experience is coming to life.

But perhaps the most powerful shift is what payments are starting to represent. They're no longer just transactions—they're moments of insight. Every time someone buys, subscribes, donates, or upgrades, they're telling us something about what they value. With the right technology and responsibility, businesses can listen better—not just to sell more, but to serve better. This report dives into these changes with a practical lens and a forward-thinking spirit. It highlights how newer payment habits and universal transaction models are not just enhancing the way we pay—they're redefining how we live, shop, connect, and grow. As you read through it, I hope you'll see what I see: a future full of potential, not just for innovation, but for building smarter, more human-centered experiences in every corner of commerce.

Foreword

A Defining Moment for the Future of Payments



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The payments landscape is entering a new era, driven by regulatory tightening, real-time expectations, and AI-led disruption. Between 2025 and 2030, a fundamental shift will take place not only in how transactions are processed, but in how payments are conceptualized, delivered, and monetized.

This shift is already underway. With frameworks like PSD3 and platforms such as FedNow advancing rapidly, regulatory models are becoming more real-time, while operational models are being reimagined through AI and intelligent automation. Supervised agents are beginning to touch every point in the payment lifecycle, enabling faster resolution, stronger compliance, and deeper customer insights. The trajectory is clear: more personalization, more decentralization, and less friction.

Across transformation programs in recent years, one theme has become increasingly evident: technology is no longer a support function, it is now the foundation. It shapes what customers expect, defines how institutions deliver, and determines how fast organizations can align with evolving regulatory demands. Cloud-native cores, API-first infrastructure, and scalable AI models are not just modernization tools; they are central to the future-readiness of payment systems.

At the same time, the business model of payments is evolving. Value is moving upstream—toward data monetization, ecosystem orchestration, and customer-level engagement. Firms once limited to transaction processing are now shaping revenue models around platform commissions, embedded credit, and loyalty-driven ecosystems. In this new construct, owning the payment experience increasingly means owning the customer journey and the economics that follow.

This complexity, however, demands clarity. Fintechs must now balance agility with trust, scalability with compliance. Many are leaning into lightweight, cloud-native platforms to manage card systems and transaction rails. Traditional players, while still favored by customers seeking stability, are also adopting AI to stay competitive.

Looking ahead, technology partnerships will play an even more pivotal role. From regulatory technology (RegTech) to intelligent automation, the ability to tap into specialized ecosystems will determine how fast institutions can adapt to change while staying focused on their core strengths.

The future of payments will be shaped by those who can navigate this convergence of innovation, regulation, and operational rigor decisively and at scale.



Trend 01

Instant payments **powered by AI**

Introduction:

The demand for real-time digital payments is surging as consumers and businesses prioritize speed, convenience, and security. Today's consumers expect seamless transactions, round-the-clock availability, full visibility, strong security, and global access. Businesses, meanwhile, seek faster cash flows, streamlined operations, and enhanced customer satisfaction. These evolving expectations are driving a shift from traditional, often sluggish payment methods to instant transactions that align with the digital-first economy.



Statistics on instant payments with (FIs) financial institutions ^{1,2}

80%

of FIs offer services that allow enterprise companies to send instant payments

52%

of (FIs) with instant payment services highlight bill payment capabilities for customers as a key use case.

60%

of FIs with instant payment services highlight customer P2P transfers drive their interest in innovations.

92%

of large FIs being linked to instant payment networks reflect to build a unified, interconnected network.

93%

of FIs with instant payment services experience at least a somewhat positive influence on customer retention.

62%

of FIs are connected to either the RTP (Real Time Payment) network, FedNow, or both.

AI perspectives

Gen AI is transforming instant payments by strengthening security with real-time fraud detection, streamlining operations through automation, customer satisfaction, reducing operational costs, and boosting productivity. It modernizes bank payments, enhancing transaction speed and accuracy. Additionally, Gen AI ensures regulatory compliance with automated checks and updates, and leverages predictive analytics to offer proactive financial services.

By integrating VAEs (Variational Auto Encoders) or transformer models financial institutions can detect anomalies in transaction behaviour with high precision and speed while Generative adversarial networks (GAN) can generate synthetic data to train fraud detection systems. Natural Language

Processing (NLP) models play a pivotal role to deliver intelligent, context-aware interactions whereas Reinforcement Learning (RL) models can optimize payment routing and transaction flows by learning from dynamic environments to reduce costs and improve processing speed.

Over 54% of banks are preparing to adopt Gen AI to modernize their payment systems, with 42% actively evaluating the opportunity ⁴.

Capabilities of Gen AI in instant payments

- Fraud detection & prevention
- Personalized payment experiences
- Payment modernization
- Operational efficiency
- Cost optimization

Technology enablement

Power of collaboration

In an era of rapid technological evolution and global interconnectedness, success necessitates collaborative partnerships rather than isolated efforts. Financial institutions, corporations, governments, and fintechs are fostering innovation by embedding technologies to drive efficiencies, unlock value, and enhance user experiences. These partnerships co-create integrated solutions, equitable systems, and transformative progress for industries worldwide.

Innovative tapping tech

Tap on Phone, a mode of contactless payment that enables any device to act as a payment terminal, is simplifying checkout infrastructure and reducing wait times for businesses of all sizes.

As digital and physical commerce merge, tapping tech is evolving to support diverse use cases, such as instant card wallet integration, transaction verification, and peer-to-peer transfers, paving the way for inclusive and innovative commerce solutions globally.

Embedded finance and payment-as-a service (PaaS)

Open APIs are enabling seamless integration of payment services into apps and platforms. embedded finance is allowing users to make payments instantly through non-financial and Super apps without switching platforms. In 2025, embedded payments and Open Banking are expected to converge to create a highly connected and efficient transaction ecosystem.



The Generative AI market is expected to achieve a value of **\$36.06 billion**, and with a staggering CAGR of **46.47%**, paving the way for a market volume of **\$356.10 billion** by 2030³.

Key takeaways

- Gen AI strengthens fraud detection, enhances productivity, and streamlines operations.
- Automated checks and predictive analytics improve financial compliance.
- AI-driven models handle high transaction volumes efficiently, ensuring truly instant payments.
- Automation minimizes operational expenses, making payments more cost-effective.
- Integrating Gen AI with blockchain and other emerging technologies drives financial evolution.

Way forward

To fully harness Gen AI in instant payments, FIs should invest in innovation and R&D while integrating technologies like blockchain to enhance security and efficiency.

Automated compliance systems are essential to adapt to regulatory changes and maintain trust. Reliable infrastructure and predictive maintenance ensure seamless operations, while intuitive user interfaces and personalized support

drive engagement. Strengthening fraud detection safeguards against threats and enabling instant cross-border payments fosters global trade and financial inclusion.

Responsible AI amplifies Gen AI's impact by ensuring ethical use, enhancing data privacy, reducing biases, and promoting transparency. Continuous monitoring and adherence to ethical standards make payments more secure and trustworthy.

Agentic AI goes further by automating repetitive tasks like data entry and compliance verification, improving efficiency and accuracy. It fosters innovation through features such as robo-advisors and adaptive asset management systems, positioning financial institutions to lead in the evolving instant payments landscape.



Trend 02

Behavioral **biometric** authentication

Introduction:

Payment fraud is a growing concern for both businesses and customers, especially with the rise of advanced tactics like deepfakes and AI-driven attacks. Traditional methods often fall short, leaving businesses searching for smarter solutions. That's where behavioral biometric authentication comes in. By analyzing the unique ways we interact with devices, such as our typing speed or touch pressure, it adds a level of security that's nearly impossible to fake. When paired with existing security measures, this approach helps create a safer, more secure experience for everyone.



Payment fraud is a matter of utmost concern for both the business and consumer now-a-days. With the rise of sophisticated fraud techniques like Deepfakes and AI driven attack, conventional methods of preventing fraud are failing and compelling banks to rethink about their security strategies.

Biometric system market global forecast to 2029 (USD Bn)

The global biometric system market size is expected to be valued at **USD 47.2 billion** in 2024 and is projected to reach **USD 84.5 billion** by 2029, growing at a CAGR of **12.3%** during the forecast period from 2024 to 2029 ⁵.

AI perspectives

Pattern recognition & feature extraction

AI models leverage pattern recognition to analyze unique user traits such as speech, iris, fingerprints, and facial recognition to identify users. AI extracts distinctive features from keystrokes, mouse movements, typing cadence, gestures, and touchscreen pressures to create unique user profiles. Typically, in finance, eCommerce, and cybersecurity contexts AI employs unsupervised learning and anomaly detection to flag irregularities.

Continuous & passive authentication

Behavioural biometrics allow continuous monitoring. AI models can run in the background without interrupting the user, continuously verify identity based on real-time behaviour and detect anomalies that may indicate fraud or account takeover.

Multimodal fusion

AI can combine behavioural biometrics with facial recognition, voice authentication, device fingerprinting to create layered security system.

Ethical considerations

AI must be designed to ensure data minimization and on-device processing where possible, be transparent in decision-making and most importantly comply with GDPR, CCPA, and other privacy regulations.

Synthesizing biometric traits

Gen AI can synthesize biometric properties e.g. fingerprints, face features, and iris patterns and construct realistic but non-existent biometric attributes for spoofing detection.

Technology enablement

Neural network architecture

Machine learning uses artificial neural networks (ANNs), support vector machines (SVMs), deep neural networks (DNNs), and genetic algorithms (GAs) for biometric authentication. These ML models use genuine user behaviour datasets called labeled datasets to identify patterns within behavioural features, ensuring accurate authentication.

Data storage and accessibility

To guarantee safe transmission and storage of the biometric data from unwanted access robust encryption techniques are deployed. Users can also control their identity storage using blockchain or self-sovereign identity (SSI) frameworks. Cloud based biometric system offer scalability, security &

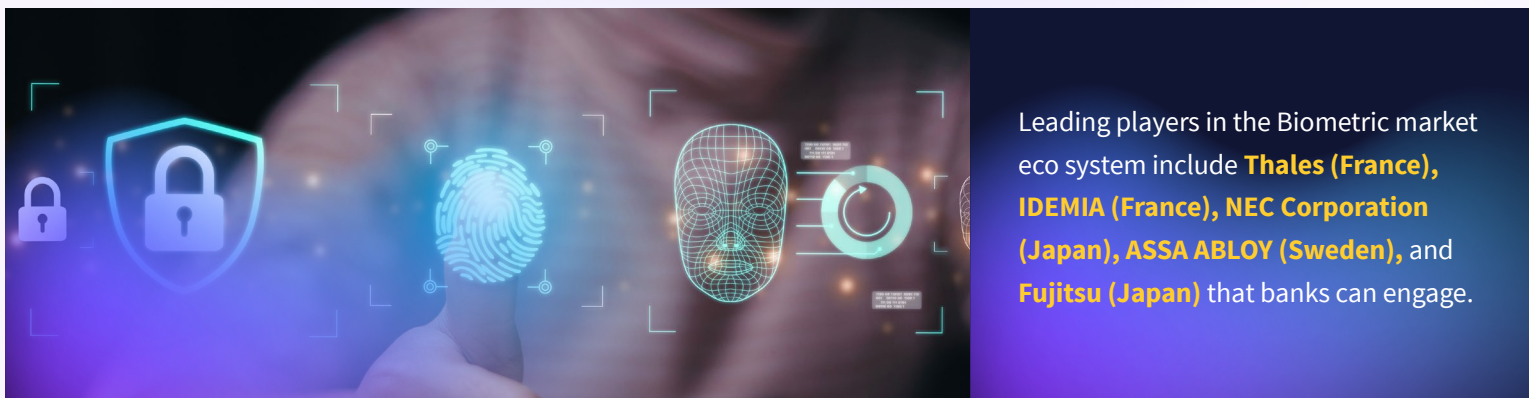
accessibility from any location whereas Edge computing is used locally to reduce latency.

Biometric-as-a-Service (BaaS)

Organizations can leverage Biometric-as-a-Service (BaaS) to utilize biometric features through APIs and SDKs, enabling developers to seamlessly incorporate biometric authentication into applications without the need to develop infrastructure from the ground up.

Liveness detection and anti-spoofing

While sensors and scanners record digital information using optical, capacitive, or ultrasonic sensors; infrared or thermal imaging can verify biometric authenticity and prevent fraud using photos, masks, or deepfakes.



Leading players in the Biometric market eco system include **Thales (France)**, **IDEMIA (France)**, **NEC Corporation (Japan)**, **ASSA ABLOY (Sweden)**, and **Fujitsu (Japan)** that banks can engage.

Way forward

To build a robust, future-proof authentication framework, organizations must focus on integrating dynamic, behavior-based solutions alongside traditional methods. Here's how behavioral biometric authentication paves the way for a secure, customer-friendly experience:

Behavioral biometric authentication helps predict false positives and negatives with greater accuracy, increasing the realized revenue.

The behavioral biometric authentication process works in the background and is non-intrusive in nature. A customer

follows the same process with enhanced protection, reducing probable fraud.

The process is dynamic and works in the background, monitoring the behavior in real-time. It needs a large amount of data processing, collections and continuous training to evolve and stay relevant.

Key takeaways

Next-gen authentication is shifting focus to 'something you are,' – unique behavioral traits that are dynamic and hard to replicate. Integrating this with existing security enhances customer experience while significantly reducing fraud.

AI uses methods like anomaly detection, and multi-modal fusion for continuous, passive, and layered authentication systems.

Robust encryption, neural network models, cloud computing, and blockchain frameworks ensure secure biometric data handling.



Trend 03

Bringing NBFCs
**into the ambit
of regulation**

Introduction:

Non-Banking Financial Companies (NBFCs) are vital to the global financial ecosystem, driving economic growth through innovative solutions. Accounting for nearly 50% of global financial assets, the NBFC market is set to grow at a CAGR of 2.15%, reaching USD 265.19 trillion by 2033⁷. This surge is fueled by rising SME credit demand, financial inclusion efforts, digital technology adoption, and expanding payment access for the unbanked. As NBFCs gain prominence, regulators are tightening compliance measures to ensure stability and transparency.



Regulators bringing NBFCs into compliance

Payment providers are advised to align their Acceptable Use Policies (AUPs) with card schemes rules, failing which may result in fines or termination from accessing payment networks.

NBFCs are opening their payment services and customer data to third-party providers through APIs.

The Financial Stability Board (FSB) has issued recommendations to harmonize the regulation of cross-border payment service providers, including NBFCs.

Regulations focusing on transparency in fees, dispute resolution mechanisms, and protection against fraud have been established for robust systems and secure payments.

Requirements are enforced around stricter liquidity and capital adequacy to ensure NBFCs can withstand financial shocks.

AI perspectives

NBFCs are leveraging AI to transform operations, enhance services, and stay competitive in the evolving financial landscape.

Credit underwriting and risk assessment

AI analyzes vast datasets, including historical transactions and social behavior, enabling precise credit evaluations and broader lending opportunities.

Customer experience with personalization

AI-driven chatbots can provide instant assistance, resolve inquiries, and help customers as financial advisors. By utilizing customer data, AI driven analytics can help NBFCs create tailored products and services to meet customer needs and priorities .

Fraud detection and regulatory compliance

AI analyzes real-time data, identifying anomalies and patterns to detect and prevent fraud effectively. AI can ensure timely and accurate compliance adherence to regulatory requirements.

Future outlook

AI-driven models leverage big data and machine learning to refine risk profiles and minimize default rates. As AI advances, NBFCs can further optimize operations, strengthen compliance, and drive financial innovation, fostering a more resilient and inclusive ecosystem.

Technology enablement

Synthesize low code with Gen AI

Low-code coupled with generative AI can empower NBFCs to innovate swiftly and address dynamic customer demands. These technologies can enhance operational efficiency, optimize cost, boost customer satisfaction, and improve decision-making. For NBFCs, leveraging low code and generative AI is not just a technological upgrade but a strategic necessity to remain competitive in a rapidly changing financial landscape.

Robotic process automation (RPA)

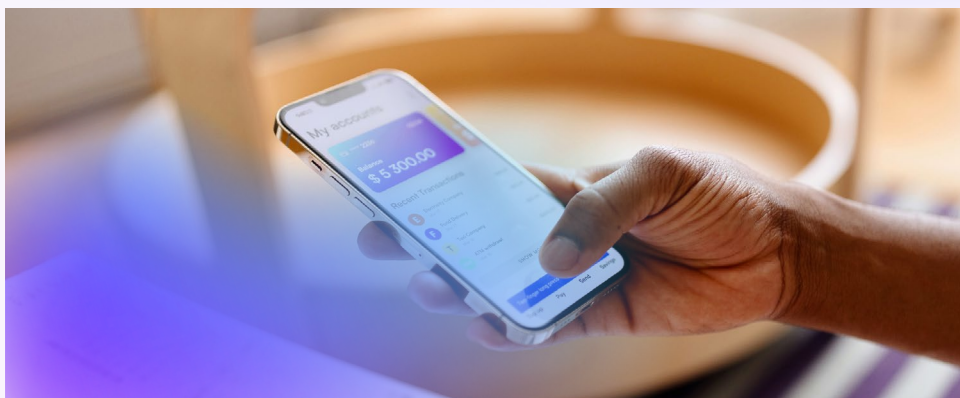
RPA can improve productivity by automating repetitive, manual tasks in NBFCs, such as loan processing, customer onboarding, and compliance reporting. This leads to faster turnaround times, reduced human error, and improved cost-efficiency.

Distributed ledger technology (DLT)

NBFCs are leveraging Blockchain technology for shared databases and cryptographic methods to create secure, immutable digital ledgers accessible simultaneously by multiple parties, regardless of geographic location or prior acquaintance. This decentralized innovation ensures transparency, integrity, and cryptographic security

Strategic partnerships models with FinTechs

Strategic partnership models: NBFCs are increasingly partnering with FinTechs to overcome challenges like legacy systems and siloed operations. These collaborations leverage FinTechs' technological expertise fostering innovation and enhancing market responsiveness.



Notable presence of NBFCs:

Bajaj FinServe and L&T Finance Limited (India), LoanDepot (USA), MetLife (USA), Allianz (Germany), AXA (France), Man Group (UK), and Grameen Bank (Bangladesh)

Key takeaways

- Regulators are expanding oversight to include non-banking financial institutions (NBFI)s under banking regulations, ensuring they meet the same standards as traditional banks to enhance financial stability.
- Stricter regulations enhance transparency and fairness in non-bank financial services, strengthening consumer protection.
- Rising compliance demands may push some non-bank payment providers out, reshaping competition and driving market consolidation.
- Bringing nonbanks under similar oversight as traditional banks help mitigate systemic risks and prevent financial crises.

Way forward

In the evolving financial landscape, regulators aim to enhance oversight of NBFCs and innovative banking products to strike a balance between innovation and financial stability. As a result, NBFCs must prepare for increased compliance costs and embrace greater transparency and operational resilience.

The regulatory developments will reshape strategies, pressing firms to

align their operations with compliance while staying competitive. To steer this effectively, NBFCs should prioritize technology-driven solutions to mitigate risk.

Technology like AI, ML and blockchain can automate regulatory reporting, improve monitoring and decision-making. Adaptive frameworks and collaboration with regulators will also

help NBFCs adopt best practices and foster a resilient ecosystem.

In this dynamic environment, diversified NBFCs can thrive, while less agile players may face challenges, potentially leading to consolidation. Ultimately, success will hinge on agility, strategic investment in technology, and proactive regulatory engagement.



Trend 04

Decoding
digital assets:
The crypto era

Introduction:

The payments landscape in 2025 is undergoing a transformative shift, with **Stablecoins emerging as the dominant force in crypto-enabled transactions**. While traditional cryptocurrencies like Bitcoin and Ethereum continue to lead in investment and infrastructure, **Stablecoins are powering real-world financial use cases**—from payroll and remittances to B2B cross-border settlements.

Market capitalization

The global cryptocurrency market cap has reached approximately **\$3.28 trillion** as of January 2025⁷.

CBDC emergence

Government usage represents **11%**, pointing to emerging interest in CBDCs⁷.

Stablecoin progression

Stablecoins maintained strong representation at 34.1% of all crypto transactions.

Bitcoin dominance

Bitcoin continues to lead the market, holding around 65% of the total crypto market.

Key global regulations:

United States

In June 2025, the U.S. passed the GENIUS Act, creating a federal framework that defines payment stablecoins as digital assets backed by issuers guaranteeing redemption at a fixed value.

European Union

MiCAR, adopted in 2023, will apply from early 2025 to crypto-asset issuers, stablecoin issuers, and crypto-asset service providers (CASPs) to promote legal certainty, market integrity, consumer protection, and financial stability.

United Kingdom

The Financial Conduct Authority (FCA) and the Bank of England are creating a regulatory framework for stablecoins to enable faster, cheaper payments, focusing on consumer protection, anti-money laundering, and financial stability.

Other global developments

Asia's financial hubs are leading with progressive yet stringent stablecoin frameworks. The Middle East is emerging as a stablecoin hub, while Latin America leads in real-world stablecoin use due to economic instability.

AI perspectives

AI integrated crypto trading

AI models can analyze market trends, news, and sentiment to make real-time trading decisions while Machine learning models can forecast price movements based on historical data. AI helps balance risk and return across diverse crypto assets.

AI for security & fraud detection

AI helps identify suspicious transactions or wallet behavior and can flag malicious links or fake tokens by using NLP and pattern recognition scans for vulnerabilities in code.

AI for regulatory compliance & governance

AI moderates community-led governance to maintain healthy discourse and suggests optimal actions based on

historical outcomes. It can track changes in laws and ensures smart contracts remain compliant.

AI in NFTs & tokenomics

The emergence of NFTs and tokenomics has created another avenue for AI-driven innovation. Generative AI models, such as Generative Adversarial Networks (GANs) and diffusion models, are now capable of producing unique, captivating NFT artwork. AI's impact extends to tokenomics by dynamically adjusting token prices based on real-time demand and supply metrics.

Furthermore, AI refines staking reward mechanisms and governance incentive structures, fostering economic stability and engagement within blockchain ecosystems.

Technology enablement

Blockchain as the backbone of trust and transparency

Blockchain serves as a decentralized and immutable ledger that ensures trust and transparency in digital finance. Smart contracts automate agreements, reducing intermediary needs, while decentralized apps expand blockchain's capabilities in lending, payments, and asset management.

Interoperability and quantum resilience for future-proof finance

Interoperability protocols enable seamless communication between blockchain networks.

Quantum-safe cryptography addresses quantum computing threats, ensuring the security of digital assets and transactions. These developments

support Quantum Safe Crypto Banking and resilient cross-chain DeFi applications.

Decentralized Identity (DID) and Self-Sovereign Identity (SSI)

DID frameworks empower individuals with secure, KYC-compliant digital identity control, and SSI enables users to manage and share credentials independently.

Real-time settlement and programmable money

Stablecoins and CBDCs facilitate instant, low-cost cross-border payments, while programmable money enables conditional transfers, automated payroll, and escrow services without intermediaries.



Popular cryptocurrencies adopted globally are:

Bitcoin (BTC), Ethereum (ETH), Tether (USDT), Binance Coin (BNB), Ripple (XRP), Litecoin (LTC), Cardano (ADA)

Way forward

The future of cryptocurrencies looks exciting, with plenty of innovations on the way. Cross-border CBDC standards are being shaped by the Bank for International Settlements, aiming to reduce global payment frictions. Stablecoins will continue to be the prime mover, possibly even more so as regulations solidify. In EU and UK, the inclusivity of stablecoin frameworks to broader issuer types

is driving innovations while in US, there are provisions and amendments that suggest a pathway for state level issuers, nonbank entities and regulated custodians inclusion.

Quantum-safe cryptography focuses on creating algorithms that withstand both today's threats and future quantum attacks, ensuring your transactions and data stay protected.

Crypto-agile adaptability enables digital currencies to quickly adopt stronger cryptographic methods, ensuring ongoing security and reliability without interruption.

Green cryptocurrencies, using energy-efficient processes like proof-of-stake, address environmental concerns while appealing to sustainability-focused investors.

Key takeaways

Increased adoption

Stablecoins are gaining traction as payment enabler due to their price stability, scalability and compliance while traditional cryptocurrencies are driving investment and innovation. The use cases for CBDCs are broadening in 2025, moving beyond basic transactions to include cross-border payments, government disbursements, and more.

Regulatory developments

The regulatory landscape is evolving, with significant legislative milestones and increasing focus on cryptocurrencies role in the financial system



Trend 05

Embrace
innovation to
**combat
financial crime**

Introduction:

Financial crime remains a constant challenge as online transactions increase. Consumers and businesses focus on timely payments while traditional safeguards—like ATM limits, 3D Secure protocols, and biometric authentication—continue to mitigate risk. However, real-time payment systems now offer fraudsters the opportunity to quickly divert funds into untraceable channels, such as cryptocurrency, by tricking unsuspecting users.



60% of financial institutions, with nearly **70%** of enterprise banks reporting an increase in fraud over the past twelve months. Nearly a third of financial organizations lost more than **\$1 million** in direct fraud losses. This is up from just a quarter of financial organizations reporting losses of over **\$1 million in 2024**.

These concerns underscore the need for advanced solutions to identify and prevent fraud. Let us learn how artificial intelligence, blockchain, quantum computing, and robust cybersecurity measures enhance fraud detection and protection in payment systems.

AI perspectives

AI and ML now empower banks to automate processes, improve accuracy, detect fraud patterns, and reduce false positives efficiently.

Biometric and behavioural AI defence

Reduce reliance on vulnerable systems such as outdated voice recognition, advanced biometric systems - both physical (like facial recognition, voiceprints) and behavioural (like typing patterns, mouse movements, login patters, communication styles) - are key to detecting synthetic identities.

Multi-factor verification

Responsible AI frameworks promote multi-factor and multi-source verification by combining biometrics, document checks, and other identity markers, such as electronic ID verification, IP location and date of birth.

Data integrity and provenance tools

Responsible AI includes data lineage tracking and provenance verification to ensure that training and operational data are authentic and untampered. This helps prevent AI systems from being trained on or fooled by synthetic data.

Privacy-Preserving AI Techniques

Techniques like federated learning and differential privacy allow institutions to collaborate on fraud detection models without exposing sensitive user data - essential for ethical AI deployment.

AI-driven defenses

AI tools are being developed to detect deepfakes and voice clones in real time, using signal analysis and adversarial training to spot synthetic media.

Technology enablement

Quantum computing for financial integrity

Quantum computing is poised to transform fraud detection by processing vast, complex datasets. Techniques such as Quantum Support Vector Machines (QSVMs) and Quantum Neural Networks (QNNs) can process complex data sets and uncover subtle patterns, promising improved accuracy and fewer false positives.

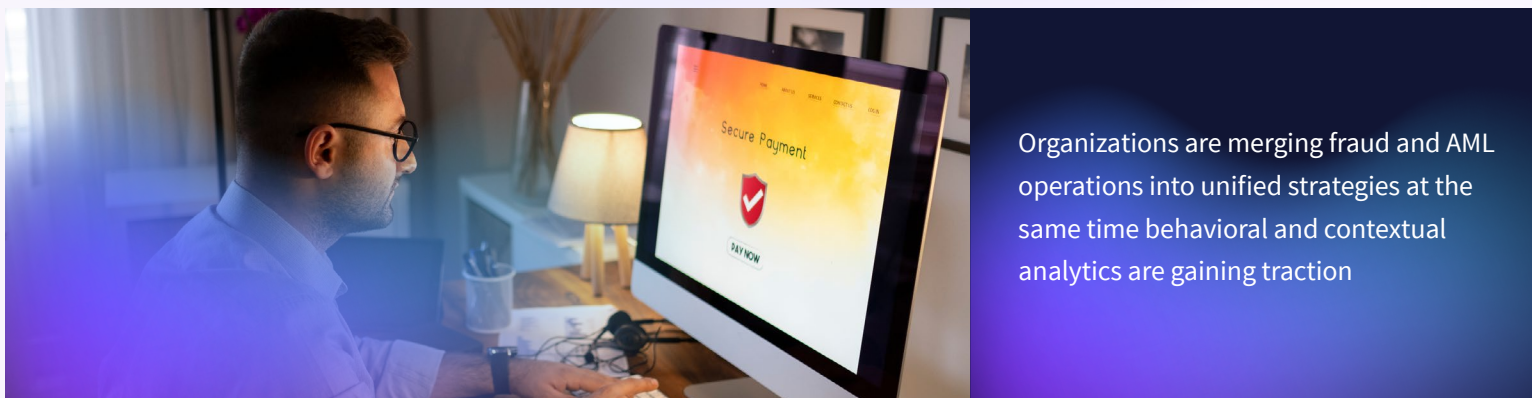
Cryptocurrencies and the AML/CFT conundrum

Cryptocurrencies, while promoting decentralization and innovation, pose challenges to AML/CFT (Anti money laundering/combating the financial terrorism) due to pseudonymity, regulatory fragmentation, and technical opacity. These vulnerabilities complicate efforts to counter illicit

financial flows. Institutions must adopt robust transaction monitoring, enforce customer due diligence, and foster intelligence sharing with regulators and blockchain analytics firms to address these systemic risks effectively.

Regulatory compliance AI advisor

Despite progress, banking and financial services face challenges in meeting evolving regulations on digital assets, cybersecurity, AML, and ESG mandates. Organizations must prioritize advisory services, data analytics, application development, and COTs (Commercial off the shelf) product implementation in the GRC domain. Graph-based link analysis, combined with NLP and machine learning, helps uncover hidden relationships and criminal networks effectively.



Organizations are merging fraud and AML operations into unified strategies at the same time behavioral and contextual analytics are gaining traction

Key takeaways

- New-age technologies enhance fraud detection and risk assessment through advanced pattern recognition and anomaly detection capabilities.
- Machine learning with big data analytics enables real-time monitoring and predictive analysis, addressing evolving threats.
- Quantum computing revolutionizes cryptography and data security by processing complex data rapidly.
- Addressing ethical considerations, data privacy, and regulatory frameworks is crucial for integration.
- Collaboration among experts, institutions, regulators, and cybersecurity professionals is key to securing financial systems.

Way forward

Machine learning and quantum computing are revolutionizing the fight against financial crimes by enhancing pattern recognition, anomaly detection, and predictive analytics.

These technologies are expected to converge, forming sophisticated systems capable of detecting, preventing, and responding to criminal activities with unprecedented accuracy and speed.

A survey by PYMNTYS (payments research firm) reveals that over 70% of financial institutions are already leveraging these innovations to combat fraud, demonstrating the industry's readiness to embrace modern solutions¹⁰.

However, adopting these tools is not without challenges. Organizations must invest significant resources, both financial and temporal, while fostering

collaboration among governments, regulatory authorities, industry players, and technology experts. This coordinated effort is crucial for overcoming technical, ethical, and operational hurdles. The future of crime prevention lies in innovation-driven partnerships.

Conclusion

The cards and payments landscape is undergoing significant transformations driven by advancements in technology, AI, innovation and evolving regulatory frameworks.

One of the most notable transformations is the advent of instant and real-time payments. This is reshaping the way transactions are conducted, offering unprecedented speed, security, and efficiency of transactions, bolstered by the capabilities of Generative AI, making them more reliable and user-friendly. Behavioural biometric authentication is emerging as a vital instrument, providing a strong defensive mechanism against increasingly sophisticated fraud attempts and thereby improving financial institutions' entire security architecture. Moreover, the report underscores the

importance of incorporating non-bank financial institutions into regulatory frameworks. This inclusion promotes greater stability and fairness within the sector, ensuring a level playing field for all financial entities. The rise of cryptocurrencies represents another pivotal development, offering decentralized and secure alternatives to traditional financial systems. However, this rise also introduces new regulatory challenges that must be meticulously addressed to safeguard the integrity of the financial ecosystem.

The report places significant emphasis on the essential roles of AI, machine learning, and quantum computing in advancing fraud detection and operational efficiency. These technologies are not merely

enhancing the capabilities of financial institutions but are revolutionizing the way they operate. The challenges and opportunities associated with Gen AI and cryptocurrencies provide a comprehensive understanding of their potential impacts.

Looking ahead, the financial industry must strategically leverage these modern technologies and foster collaboration among stakeholders to navigate the complexities of the evolving financial landscape. This collaborative approach will ensure robust compliance, enhanced security, and sustained innovation. Ultimately, embracing these advancements will contribute to the development of a resilient, forward-thinking, and inclusive financial sector that is well-equipped to meet the demands of the future.





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Real-Time Payments Push Banks to Modernize Fast Real-time payments demand is rising, and FIs must modernize systems and plan ahead to keep customers and market share.
- 11: The LTIMindtree Crystal is an output of rigorous research by our team of next-gen technology experts and meticulously rated by our Technology Council across a set of parameters.
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LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 83,000+ talented and entrepreneurial professionals across more than 40 countries, LTIMindtree — a Larsen & Toubro Group company — solves the most complex business challenges and delivers transformation at scale. For more information, please visit <https://www.ltimindtree.com/>.
