



Brochure

LTIMindtree's Digital Call-in System Enhances the Manufacturing Industry's Attendance Management

Introduction

Timely and accurate attendance records are essential for ensuring business continuity and prompt deployment of skilled workers in manufacturing processes. LTIMindtree's Digital Call-ins Tracker is a workforce management solution to minimize assembly line disruptions. This platform, integrated with the Oracle Fusion Cloud Human Capital Management (HCM) application, tracks worker availability, absence, and late entries.



Business Problem

Manufacturing plants rely heavily on skilled hourly workers to maintain smooth assembly line operations. Efficient reporting and replacement systems must be in place to avoid major disruptions. Although many companies use call-in functionality, challenges such as missed windows due to third-party provider issues, malfunctioning phone lines, and Interactive Voice Response (IVR) problems can lead to business continuity issues, including skilled labor shortages, unclear discipline enforcement, and payroll inconsistencies.



Our Solution

Our tailored Platform-as-a-Service (PaaS) solution that integrates with the Fusion Cloud HCM features a mobile and web-based portal enabling workers to submit their availability or absence electronically. Floor supervisors receive timely notifications ensuring prompt scheduling adjustments or replacement assignments. The solution captures critical worker details, including name, employee ID, shift information, the reason for absence, and any other pertinent information required by the company. Its benefits include:

- Efficient communication: Report issues, request assistance, or provide real-time updates on the production process, ensuring smooth operations and timely responses.
- Quick problem resolution: Report any problems or breakdowns on the assembly line using the call-in feature.
- Mobile accessibility: Provide input to the payroll system for reconciling regular hours, overtime, shift differentials, and other applicable pay policies.
- Real-time insights: Allow real-time sharing of critical data and information, enabling workers to instantly provide feedback on quality issues, update inventory levels, or report deviations from standard procedures.



Why LTIMindtree

- LTIMindtree offers a range of services that cover multiple solutions through its robust Oracle practice. Our expertise in Oracle Fusion Cloud HCM, Oracle Integration Cloud, and analytics enables us to address our customer's business challenges.
- We help provide a seamless user experience designed for our customers' core business and end-users.
- Our Enclose platform brings verticalized domain solutions and tools that accelerate our customers' cloud journey and maximize the ROI of the Oracle Fusion Cloud HCM solution.

LTIMindtree embraces the limitless possibilities of technology with a range of comprehensive IT services and solutions, that help empower your business to thrive in this digital age.

For more information, write to us at oraclemarketing@ltimindtree.com.

About LTIMindtree

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit: www.ltimindtree.com