

CASE STUDY

**Leading Multimedia
Conglomerate Transformed
Their ILS Auditing Process
Using Low-code**

Client

The client is a leading diversified international family entertainment and media enterprise. Their other main business units include divisions in television, broadcasting, streaming media, theme park resorts, consumer products, publishing, and international operations.



Challenges

- The client faced a humungous challenge in ensuring adherence to International Labor Standards (ILS) across facilities producing its branded goods.
- More than 40,000 facilities had to be monitored across 200 countries with region-specific rules.
- The process of registering for a new provision, Facility and Merchandise Authorization (FAMA) approval and auditing processes were manual, time-consuming and had additional costs.

LTIMindtree Solution



LTIMindtree proposed a cost-effective and rapidly deployable low-code technology solution in partnership with Appian.



The flow from registering a new company, providing authority to produce goods, conducting audits, and stopping goods production in the case of non-adherence was automated using the low-code solution.



Auditors were provided with a user-friendly interface to conduct facility audits and record their observations.



The low-code approach enabled ease of configuring the rules per country and facility.



LTIMindtree and the enterprise technology team defined a rapid low-code deployment process to guarantee the faster and easier release of features to users.



An innovation lab has been set up, which ensures that the latest features released by Appian are analyzed and applied to the solution as appropriate.



The delivery process has been aligned to low-code best practices, including testing automation, agile implementation, and close association with the vendor team.



An email alert notification system is developed to trigger failed audits.



LTIMindtree has been able to deliver innovative solutions based on low-code recommendations like offline forms.

Benefits



The facility onboarding process duration was reduced by 70%



The auditing process time was reduced by 60%



The time taken to update a rule in audit flow was reduced by 80%



Monthly audit reports generation time was reduced by 50%

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 83,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit <https://www.ltimindtree.com/>.