

Case Study

Transformation for the Future: Innovative Solutions for a Multi-Geography Leader in Accessories

Client

A privately owned multinational mobile computing accessories company that designs, manufactures, and sells laptop/tablet accessories. They focus on creating sophisticated solutions for all tech needs and seamlessly integrate tech into customers' life.



Challenges

The customer began the journey towards digital transformation through an SI partner and hit a roadblock when that implementation came to standstill due to multiple issues related to data cleansing & validation, integration-related issues, lack of strategy for user training, etc



No centralized business processes



No real-time visibility to the available inventory to manage customer delivery leading to delayed order processing



Lack of integration with the supplier management system



Inconsistent bank reconciliation process



Ineffective and complex reports and dashboards



Dependencies on the manual efforts to enter the financial data consumed a lot of time



Time-consuming processes and chance of human errors



LTIMindtree Solution

LTIMindtree proposed an assessment of the current state of the project to get real insights in terms of issues with the project and proposed solutions that are feasible, time-sensitive, and cost-effective. We implemented centralized business processes across the organization irrespective of the regions. So that we have a global template in place for centralized control.

LTIMindtree has successfully implemented D365 F&O modules such as finance, project management and accounting, and supply chain management along with integrations, data management, report development, testing using RSAT, super user training, security, user role setup and assignment in multiple regions across 22 legal entities. We designed the D365 F&O application to give them the ease of access to the required information which was missing in their legacy application. We defined a clear strategy for data migration to mitigate any risks associated with data and also safeguard the integrations from the unavailability of transactional data.

Business Benefits



Improved transparency in their financial accounts leading to **16%** improvement in sales/order management



20% increase in operational efficiency with the D365 application



30% improvement in streamlining their order management process



20% improvement in data transmission time leading to expedition in their code transmission

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit www.ltimindtree.com