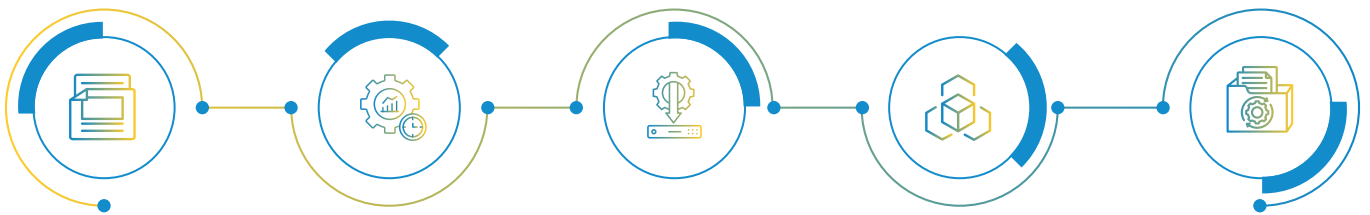




**Automating Business  
Processes with LTIMindtree's  
Award-Winning  
iDigitalization Solution**

# Introduction

Digitalization has become essential for business success, as enterprises seek new ways to improve operational efficiency and create value-generation streams. However, it is easier said than done as decision-makers seek solutions to the following challenges.



## Reduce Manual Paperwork

How to digitize paper-based processes and convert loads of documentation into digital format?

## Productivity

How to improve the productivity of business users along with automating mundane processes with RPA?

## Legacy Systems

How to reduce the IT budget needed to integrate and maintain desperate Legacy systems needed for building digital solutions?

## Scalability

How to scale up the entire process at optimal cost by leveraging state-of-the-art cloud-based solutions?

## Documentation & Archival

How to improve document management process along with optimize the archival cost along with building right content delivery service?





# LTIMindtree Solution

iDigitalization (iDz) is a comprehensive solution powered by IBM's Low Code Offering which is Cloud Pak for Business Automation (CP4BA), that automates workflows, digitizes enterprise-wide business processes, contextualizes content, and builds an intelligent connected enterprise.

Pre-built industry-specific processes, smart dashboards, conversational bots, and pre-built integrations with other Enterprise systems such as ERP, CRM etc are available in the iDz as a Low Code offering. These processes can be customized with very minimal efforts and these help to automate office activities on the digital platform, eliminate paper use, and process business documents faster.

With enhanced business process and content management offerings that elevate business application capabilities, iDz truly redefines digital transformation. Additionally, it:

- *Cuts total operating costs by up to 50%*  
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- *Reduces turnaround time by 30%*  
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- *Increases productivity and scalability by up to 50%*

iDz solves multiple industries' digitalization challenges by enabling them to overcome a siloed culture through enterprise-wide automation. The following are key industry use cases where LTIMindtree's iDz would be the best-fit solution to digitize workflows and business processes.

We are now creating Industry flavoured iDz specific to cater those vertical needs.

Banking	Insurance	Health care	Government	Cross Industry	Oil and Gas
Account Opening	Policy Issuance and Underwriting	Appeals & Grievances	Citizen Services	Dispute File Handling System	Drilling Services
Loan Origination	Policy Administration and Services	Provider Contracting	Case Management	Contract Lifecycle Management	Engineering Services
Trade Finance	Claims Processing	Provider Servicing	Social Governance	Enterprise Service Management	Exploration Process
Compliance & Reporting	Policy Servicing	Mobile Medicare	Mobile Governance	Employee Grievances Management	Materials Management
Accounts Payable		Enrollment			Onshore Drilling Processes
Accounts Receivable		Member Engagement			Offshore Production



The solution includes Low Code Platform which has the capability to build apps 60% less time and effort than traditional ones in intelligent data extraction, Robotic Process Automation (RPA), cognitive search capabilities, content services and workflow automation areas, making it a truly low code digital solution.



**Artificial Intelligence/ Machine Learning**  
(automated faster and judgmental decisions)



**Intelligent Content Services**  
(Gather business process with critical insights)



**API**  
(Expose the internal operations to external parties)



**Omni channel Integration**  
(Expose the internal operations to external parties)



**iRPA**  
(Automate manual Task)



**BPM**  
(Workflows)



**ESB/Microservices**  
(Integrations)



**Intelligent Extraction (OCR) and Classification**  
(Scanning, Auto capture of meta data, indexing, storing, retrieving, archiving)



**Citizen Integrator**  
(Easy-to-build workflows and processes)

## Why LTIMindtree?

➤ **Business understanding and implementation expertise:**

Strong experience in delivering a holistic digital transformation solution based on a business-first mindset and approach.

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➤ **Best practices and value add:**

Dedicated digital Centre of Excellence (CoE) focusing on AI-infused process digitization, workflow automation, and content management solutions.

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➤ **Competent resource strength:**

Access to over 2500 best-in-class digital consultants certified in multiple technologies. Their capabilities ensure rapid ramp-up and ramp-down using a core flex delivery model and flexible pricing options.

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➤ **Continued enhancement and innovation:**

The Cloud Pak COEs with a 4000 square feet innovation and experience center in Bengaluru will be fostering the cutting-edge solutions hot from the oven.

*We'd like to show you how iDZ can assist you in your digital journey.*  
**Contact us at [info@ltimindtree.com](mailto:info@ltimindtree.com).**





**LTIMindtree** is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700+ clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by more than 85,000 talented and entrepreneurial professionals across 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit [www.ltimindtree.com](http://www.ltimindtree.com).