



Brochure

LTIMindtree Life's Product Recall Monitoring Solution

Safeguarding Patient Health and Reducing Financial Losses

Introduction to the solution

In the pharmaceutical industry, recalls are necessary when a product is found to be defective or potentially harmful to the public. In fact, in Q1 of 2018 alone, 84 pharma companies initiated product recalls for at least one product, and around 19.5% of these recalls were due to failed specifications. Moreover, the average number of units recalled per pharma recall was about 300K in Q2 2019, and the financial and reputational losses associated with these recalls can be massive. Recalling requires meticulous planning, accurate data, and a transparent mechanism. Therefore, a digital solution becomes a necessity to assist pharmaceutical companies in enabling the recall most effectively, thereby reducing potential health hazards to patients' health.



Business problem

Pharmaceutical recalls face several challenges, including the following



Stopping the distribution and sale of the affected product



Effectively notifying management, customers, and regulatory authorities



Disposing of the product and conducting a root-cause analysis



Reporting the effectiveness of the recalls



Swiftly remove the affected product from the marketplace, warehouses, and distribution areas



Implementing a corrective action plan to prevent another recall



Our Solution

- LTIMindtree's digital solution offers complete transparency in the end-to-end process, from complaint registration to recall initiation, reconciliation of recalled drugs, credit note submission, and closure of the recall.
- Auto-notifications make the process efficient, and a document repository in chronological order assists in regulatory compliance.
- Efficient dashboards assist in decision-making, and our solution offers several benefits, such as reducing the impact on the patient's health, reducing potential regulatory action, improving customer satisfaction, and reducing the financial and reputational loss associated with recalls.



Why LTIMindtree

- With a long-term relationship with SAP spanning over 20 years, LTIMindtree is uniquely positioned as a partner, co-innovator, and customer of SAP.
- Our deep expertise in the Life Sciences domain and our solutions across digital, automation, and smart manufacturing can help drug makers effectively address industry challenges.
- LTIMindtree strives to optimize clients' businesses by improving their business process application portfolio rationalization.

Visit our website today to learn more about our expertise in the life sciences domain, our solutions across digital, automation, and smart manufacturing, and how we can help you optimize your business processes:

<https://www.ltimindtree.com/enterprise-solutions/sap/life-science/>



Limitless Life Sciences



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About LTIMindtree

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit <http://www.ltimindtree.com>.