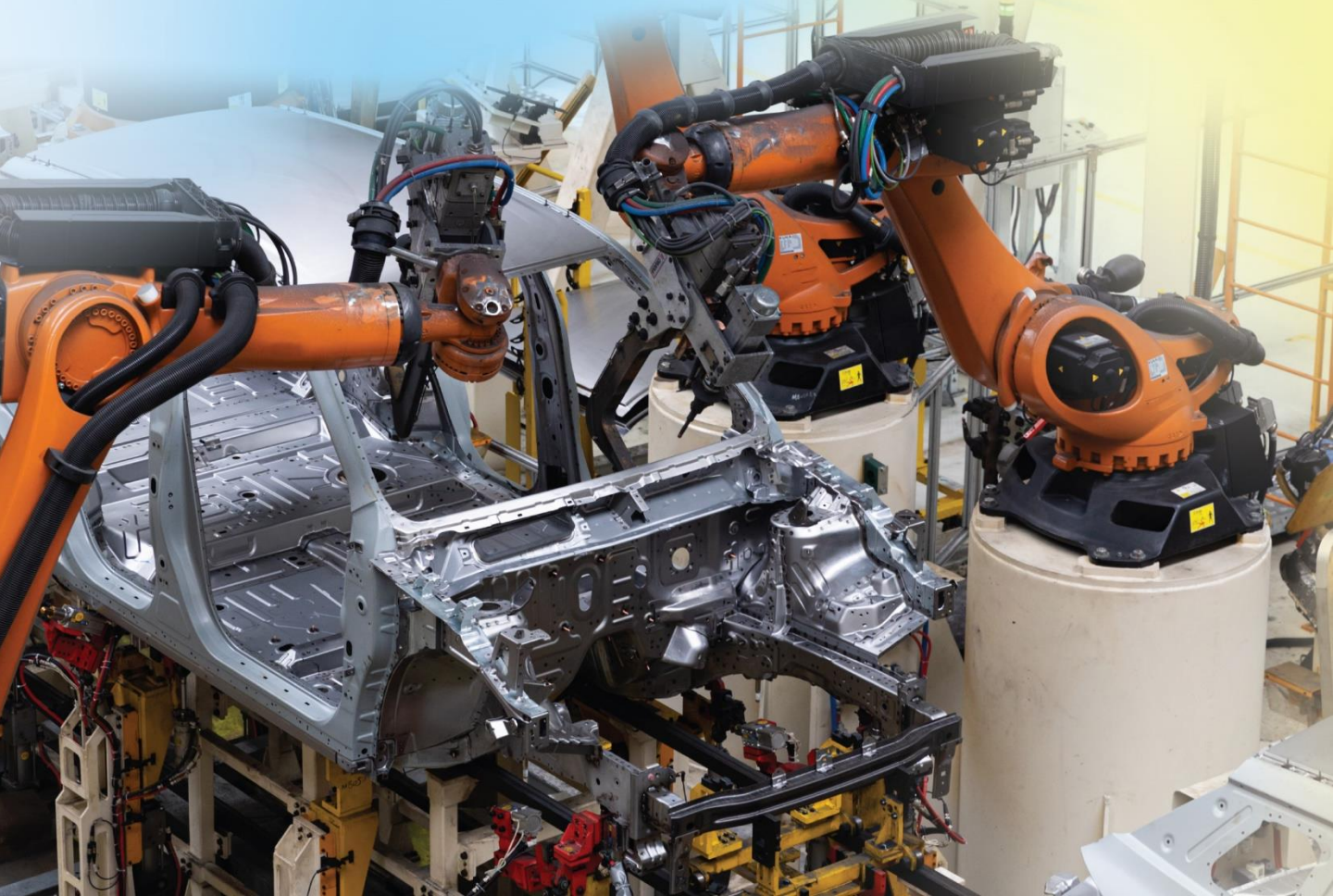


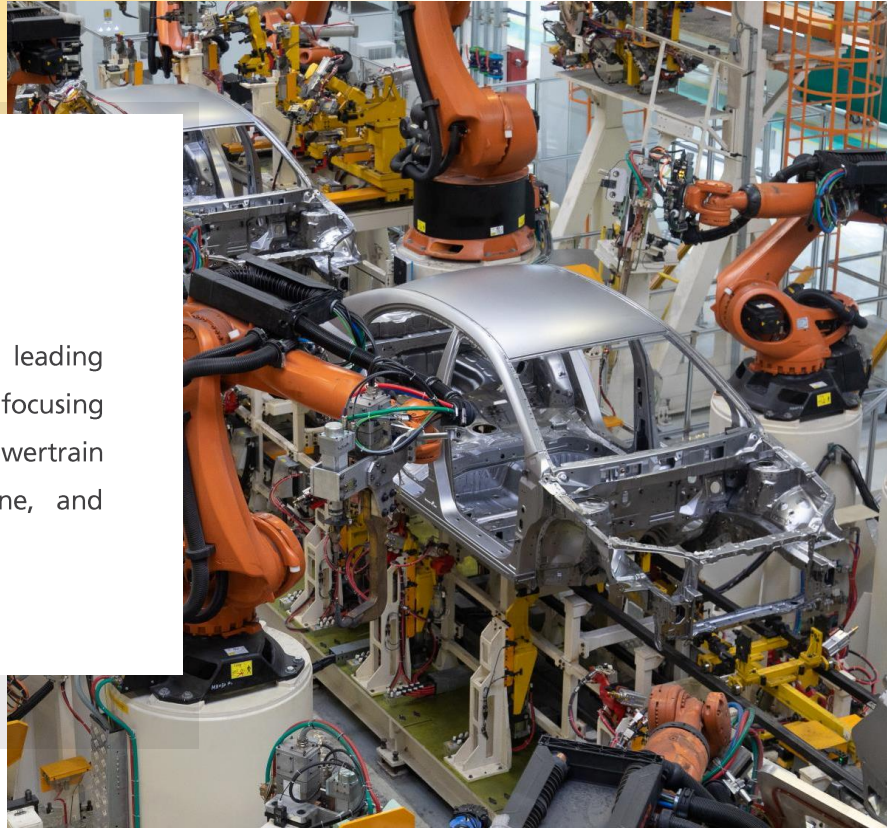
Case Study

Consolidation of IT Ordering Process to Streamline Procurement of IT Workplace-Related Products and Services



Client

The client is a major Sweden-based leading global Automotive manufacturer, focusing on heavy commercial vehicles and powertrain systems for heavy vehicles, marine, and general industrial applications.



Challenges

- The client employed disparate ordering systems as they were operating out of multiple regions.
- A significant percentage of these applications had no user-friendly interfaces or online user manual to help customize product configurations according to specific requirements.
- A manual approval process was followed, resulting in longer lead times and the lack of real-time integration with end suppliers.
- Manual updates in asset and invoicing systems created huge challenges in real-time tracking of order status and delivery.

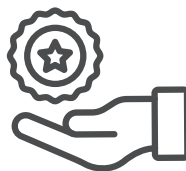
LTIMindtree Solution

- Created an e-commerce-based single sign-on webshop for end-users to order all IT workplace-related products and services.
- Enabled real-time order tracking and e-mail-based order approval workflow in the web shop. Supplier integration was also built in with automatic price updates and order forwarding.
- Simplified buying decisions with in-built product and service catalog management.
- Created a centralized location to order IT workplace-related products and services.

Business Benefits

Centralized web-based application for procuring IT services and products for more than **25,000 users**.

Automated workflow for product selection and approvals improved efficiencies significantly.



Real-time integration with supplier systems has helped generate the latest price and inventory information.

50% reduction in overall maintenance costs.