

Case Study

Operational Transformation through Continuous Innovations for **Power Solutions Company**



Client

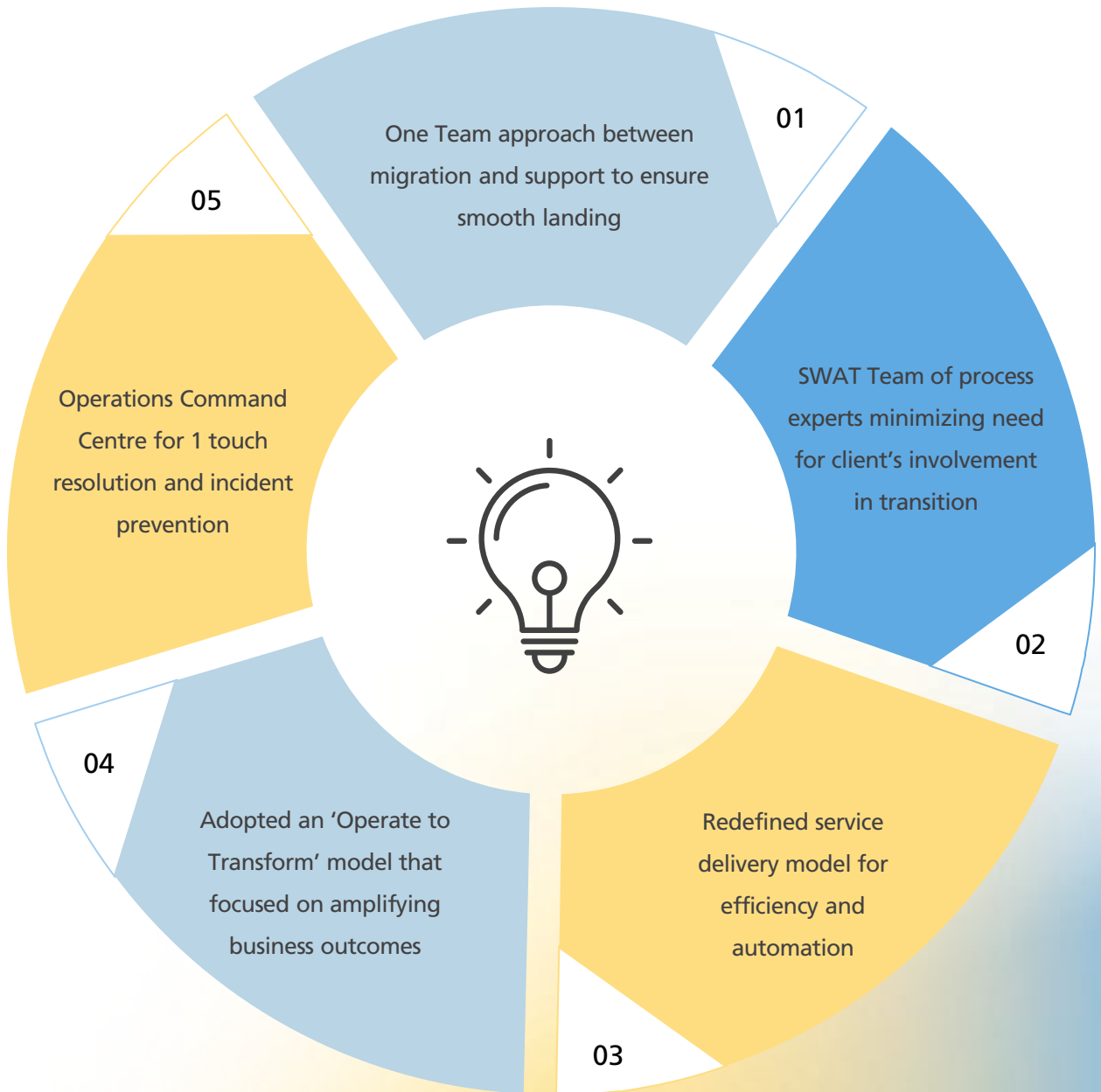
Our client develops advanced battery technology solutions for all vehicle types and is considered a leader in energy storage, powering one in three vehicles worldwide and serving more than 150 countries globally. Their battery technology delivers sustainable next-generation performance that is reliable, and safe and enriches its end users' everyday lives.



Client ask

- Seamless system carve-out and migration
- System support post migration
- Steady support expectations
- Multilingual/multi-geography support

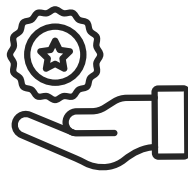
LTIMindtree Solution



Business Benefits

30% incident reduction
through automation
initiatives

35% service time
reduction with self-
service enablement



User satisfaction with AI-
based chatbots for faster
resolutions

About LTIMindtree

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 82,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit <https://www.ltimindtree.com/>.