

CASE STUDY

# Building Security Infrastructure for a US-based Veterinary Services Provider

By Leveraging Managed Threat  
Prevention Services





## Client

One of the largest privately owned veterinary services providers in the US, operating several clinics across the country.

## Challenges

**1**

A very high false positive ratio at 95%

**2**

Multiple admin accounts with challenging tracking

**3**

Several backlog vulnerabilities that required immediate action

**4**

Need for end-to-end managed threat detection, governance risk and compliance, identity and access management and vulnerability governance services

**5**

Very high risk of potential insider threats making the organization vulnerable to credential leaks and data loss

# Solution



Security monitoring & infrastructure support managed services with 24\*7 support for priority incidents



Managed threat prevention services with endpoint, network, cloud, data, and web security



Endpoint Detection and Response solutions consolidation for cost savings



Consolidation of multiple admins accounts into a single service account



Implementation of vulnerability governance, identity, and access management, and governance, risk, and compliance services

# Key Benefits

## **150 Admin accounts**

consolidated into a single service account for efforts savings and improved access governance

## **Reduction in false positive ratio from 95% to 57%**

in the first two months of the engagement

## **72% of backlog vulnerabilities**

remediated within the first 2 months of the engagement

## **Vulnerability management coverage**

and Endpoint Detection and Response (EDR) coverage improved to 99%

## **Enhanced the existing tools**

to improve the security posture, situational awareness, and enabled superior regulatory and policy compliances

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