



Customer Experience (CX) is the battlefield for brands. Differentiated CX is core to improving and retaining customer loyalty. Mindtree, with its deep digital expertise, has been at the forefront of helping enterprises deliver enhanced and contextual experiences to their end clients.

User Experience is undergoing a tectonic shift in terms of how customers perceive and interact with the digital world. The shift in perception augmented by Al and interactive technologies like Augmented Reality (AR), Virtual Reality (VR) and Mixed Reality (MR) is driving multisensory and multimodal user experiences. This unleashes new possibilities to transform interactions throughout the customer experience.

Overview

Immersive technologies AR VR MR are expected to grow at a CAGR of 78.3 percent for the next five years to reach nearly 10 times the scale it's expected to hit this year, going from \$16.8 billion in 2019 to \$160 billion in 2023. Given that immersive experiences produces higher engagement, Augmented Reality is implemented in classrooms to create environments which are more conducive to learning. It also allows access to individuals with disabilities, by allowing them the same facilities as any other student, through a headset or a handset. Moreover, by facilitating a larger set of experiences, AR/VR also creates better teachers, by equipping them with the tools to engage with children in a more effective manner. Virtual tours of universities and colleges assist students in faster decision making.

Where can one use this?



Prototype



Sales & Marketing



Customer Experience



Training



Service & Operations

How are we positioned?

With physical and virtual worlds converging, Mindtree is well-positioned to help clients, rapidly unlock value from their immersive technology business use cases

Technology Essentials / _

True immersive experience is an amalgamation of various technologies like AR VR MR, Computer Vision and Artificial Intelligence (AI).

Category	Tools/Activities		
	Blender or Maya	Unity 3D	Gimp, Photoshop
3D Content Authoring	3D Modeling UV Unwraping Shading & Texturing Skinning, rigging Animation Unity shading & texturing Lighting, Baking, Rendering		
Game Engine / IDE	Xcode(IOS), SceneKit Android Studio, PyCharm - Python Dev Visual Studio, Sceneform Unity Editor and Unity Engine		
	Compositing VFX Interactions Integrating AI Voice Integration Sound Integration Cloud Integration		
Augmented Reality SDK	Vuforia Vuforia Expert capture - AR Instructions Vuforia Studio - Author and publish AR Apps Vuforia Engine - Advanced computer vision, calibrated performance and cross platform Vuforia Chalk - Remote ARCore - Android AR Kit - iOS Hololens Full feature AR App Development Integrating SDK's Platform specific modification Camera Scene Capturing Advanced Scene Processing Display – Rendering Effects Positional and		
Mobile App Development Frameworks	Orientation Tracking Screen flooding Object / Image Tracking Native App Development Frameworks: Android SDK iOS SDK Cross Platform Development Frameworks: Xamarin Ionic / Cordova React Native Flutter Appcelerator		
	UI Design Animations API integrations DB handling Plug-in integration Deployment		
Hardware Technologies	True Depth camera (iOS) Depth sensing camera Gyroscope and accelerometer BLE		
	Using point cloud for environment understanding and face tracking Device Motion Control Integrating with peripheral devices		
Artificial Intelligence (AI) & Computer Vision (CV)	TensorFlow, PyTorch, Keras, TuriCreate, OpenCV, Apple computer vision, Microsoft Vision Vuforia Model Target Generator Natural Language Processing (NLP) Engines - Microsoft (LUIS), Amazon (Lex, Alexa), Google (Dialogflow), RASA, Mindflow, Salesforce Einstein, SAP Leonardo		
	Training of Models Object detection Face shape detection Edge Detection Model Detection Creation of TF Lite Model and Core ML Conversational Interaction		

Possibilities











Prototype

Sales & Marketing

Customer Experience

Training

Services & Operations

Design University

Design Facility Center

Design Laboratory Virtual University Tours

Digital Brochure / Catalogues

Virtual Learning Experiences

- Virtual Classrooms

- Virtual Labs

Simulations

Training Educators

Expert Coaching

Virtual Learning Experiences -Internal Staff

Facility Equipment Training Remote Expert Assistance

Service Manual Instructions

Benefits



Enhance Learning Experience



Explain Abstract & Intricate Ideas through AR



Increase Level of Engagement



Contextualized Learning



Inclusivity For People With Special Needs



AR Improves Teaching Skills





Our Experience







30+ pilots/implementations across industries, delivered at scale



State of the art experience center



Where Possibilities Come Alive

An India-based center of excellence, to develop immersive technology experiences that unleashes new possibilities.

Welcome to Possible.

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