

Case Study

**Partner of Choice for
a Leading Swedish
Oil Manufacturing
Company for Setting
Up its Integration
Competency Center**

Client

The client is a European manufacturer of specialty naphthenic oils and bitumen products having sales offices in more than **30** countries and a global distribution network with **60** storage depots.



Challenges



Eliminate point-to-point integration.



Providing loose-coupling agility and a high degree of reusability.



IT focus on a common information model and industry semantics implementation.



Reduce/eliminate manual work by automating the information exchange between applications.



Improve the information exchange speed with no loss of information.



Standards-based approach adhering to a process-driven enterprise.



Flexible business processes and an enabler for a strong governance process.



LTIMindtree Solution

- Setup Integration Competency Center (ICC), comprising of a Solution Architect, Technical Architect, Developers, Administrators, and Support team members.
- Devised Integration Landscape strategy for the client.
- Defined Integration patterns, best practices, principles and policies.
- Development and transition to the new Cloud-based Integration Platform.
- Developed several Integrations between ERP, CRM, depots, refinery applications, third-party, banks, etc.
- Robust fault handling and error management framework.
- End-to-End Integration Monitoring Solution.
- Provided standard fixes, workarounds, reports, and validation with reproducible problems related to the scope of the solution.

Business Benefits



> **100%** faster time-to-market – with accelerated onboarding of third-party facilities, visibility of global inventory for supply and logistics planning, automated reconciliations, and interactive settlements over the integrated platform.



Reduction of IT costs by **40%** with complete elimination of Distributed Data Processing issues, reduced monitoring and maintenance, reduction in issues relating to Masters, ready capacity for additional processing, homogenous reports, and MIS.



Improved overall process efficiency by up to **50%** by integrating several systems and processes.



Reduced carbon footprints by integrating with B2B channels for Invoices.



Reduced manual efforts by **30%** through integrations and end-to-end monitoring solution.



Improved speed of information exchange with guaranteed data delivery.

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