



Let's Solve

Case Study

E-Business, Oracle Revenue Management & Billing (ORMB) for Leading Financial Services Firm



A Larsen & Toubro
Group Company

Client

Our client is a global professional services firm dealing in insurance brokerage, risk management, reinsurance services, talent management, investment advisory, and management consulting businesses. Its core business comes from insurance, where it helps insurers operationalize effective growth, risk, and capital strategies to address the future of insurance



Challenges



Oracle support for 2.2 was ending in January 2016; hence there was a need to upgrade to the latest available Oracle Revenue & Billing Management (ORMB).



The existing system had manual broadcasting of releases & report generation, requiring various reports from the existing E-Business Suite (EBS), which was heavily time-consuming.



2.2 needed Cobol skills, whereas **2.6** was open source like Java, helping rapid developments with complex customizations.



The client also needed enhanced user experience to handle product and billing back-office operations and to load bulk transactions.



LTI Solution

- LTI provided a risk-free accelerated transition from v2.2 to v2.6 in Open-Source Java-based rapid developments with a vast knowledge pool of KCDs, SOPs, FAQs & UPKs

- Complete automation of build-test release process using open source tool GOCD (Go continuous delivery) was provided

- LTI developed WebADI based GUI for better interface support & managed to transform using - 'Quartzdesk' for better UI based scheduling

- LTI additionally managed to develop a broadcasting feature in ORMB

Business Benefits



10% reduction in timeline and overall cost of ORMB upgrade using LTI's accelerated approach.



40+ Oracle APEX and **20+** OBI dashboard & reports along with improved user experience & user productivity.



2000+ users got real-time announcements on the ORMB homepage.



80% improvement in executing daily support tasks and reduction in build-time from **60** mins to **5** mins, along with weekly **4** hour efforts elimination through automated report generation.

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