



**Case Study**

**Automation-led Privacy Operations**  
for EU-based Global Health Insurer

## Client

Our client is one of the top 20 Forbes 500 list of companies in the United States by revenue, managing healthcare and insurance. The company is a major provider of medical, dental, disability, life, and accident insurance and related products and services.

## Challenges

Identify sensitive data fields

Enrich metadata management

Align data discovery reports with ROPA template

Implement any specific GDPR rules in general for Data Retention & Deletion

## LTIMindtree Solution

- ▶ Scanned 10+ critical policy systems across the US, Europe, and Belgium.
- ▶ Mapped the data discovery reports with ROPA template for GDPR compliance.
- ▶ Created GUI & APIs for ROPA and auto-deployed ROPA process.
- ▶ Migrated 10+ core policy systems to the AWS data lake.
- ▶ Generated action files to define next steps for all expired state members (compliant elements).
- ▶ Analysis and review of data to create a sensitive data inventory for compliance initiatives.

## Business Benefits



LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit [www.ltimindtree.com](http://www.ltimindtree.com).