



## Case Study

# Fleet Monitoring Implementation Enables 80% Downtime Reduction for Scandinavian Commercial Vehicle Manufacturer

For a Scandinavian commercial vehicle manufacturer, LTIMindtree connected over 300K vehicles for enhanced visibility of vehicle data & feedback to customer to ensure higher uptime and lower vehicle on road (VOR).

	Client
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The client is a leading Scandinavian commercial vehicle manufacturer of commercial vehicles specifically heavy trucks and buses. It also manufactures diesel engines for heavy vehicles, as well as marine and general industrial applications.



- Capturing and turning vehicle data into information insights and actions for the service network.
- Need for better uptime and reduction of Vehicle on Road (VOR).
- Provide real-time feedback and visibility to the end customer.



## **LTIMindtree Solution**

- Analysis of the fleet's or group's performance over a period, along with initiation of an action plan for every critical deviation of vehicle and fleet parameters.
- Stream analytics to detect exceptions and create action-ables.
- Configurable rule engine for addressing regional and vehicle diversity.
- Microservices and serverless architecture for high scalability.

Tools & Technology Used: Azure, .NET, Microsoft SQL Server, Azure IoT hub, PowerBI.

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### **Business Benefits**

#### 300K

connected vehicles monitored across the globe.

#### 80%

reduction in downtime and 50% reduction in MTTR, leading to improved customer experience.

### 60K+

vehicle actions created and managed due to better insights of vehicle data for business decisions.

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