



Case study

State-Wide Guidewire Rollout Enables Business Transformation for US-Based P&C Carrier

Client

The client is a leading US-based Specialty Insurance provider for property and casualty, dealing in residential and recreational products.



Challenges

Rollout of multiple products across 50 states.

High maintenance cost for legacy infrastructure.



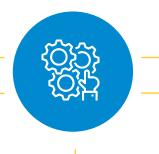
Integration with 30+ systems (internal and external).

Complex rate table and forms configuration per state and policy type.

LTIMindtree Solution

Implemented factory model and iterative development approach.

Built Service Center for maintenance and support.



Executed extensive regression testing and developed flavors of Regression Suite - Regular, Light, and Critical, to cater to different scenarios.

Built automation tools to create rate tables and configure state-specific forms.

Implemented self-service tools, reducing wait time, and enhancing productivity.



Business Benefits



40% reduction in TCO, while improving the service levels and overall quality.



Factory model initiative provided considerable savings and productivity improvement.



~2,000 hours of annual savings by automating test planning activities.



30% incremental efficiencies through automation-led Guidewire support model.

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