

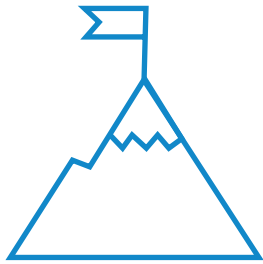


## Case study

# **Business Transformation Through Guidewire ClaimCenter Upgrade** for US-Based Speciality P&C Carrier

## Client

The client is a leading US-based Specialty Insurance provider for property and casualty, dealing with residential and recreational products.



## Challenges

- ✓ Maintain required compliance with the software license agreement and technical currency.
- ✓ Continuation of critical product support (Guidewire continued support for the version eight).
- ✓ Unavailability of version eight studio built on IntelliJ IDEA Community Edition.
- ✓ Unavailability of new features and functionality in the current version of Guidewire (version seven).
- ✓ Reduced capability to remain competent in market with leading insurance companies.

## LTMindtree Solutions

Implemented both technical and functional upgrades, using Guidewire merge tool.



Built flow-less Guidewire product upgrade process.



Utilized Guidewire OOTB functions and deprecated custom functionality.



Built Guidewire Capability Library - Exhaustive listing of Guidewire product capabilities.



Developed AssurePro -Level one, two and three business workflows for Claims, Policy and Billing systems.



Created Guidewire Jukebox-Repository of ClaimCenter test scenarios to accelerate testing.



Built PDF-Diff - Automated utility to compare forms in PDF format.



Implemented FAST -Regression Test Automation Framework for validation post upgrade.



Defined and executed parallel test flow to validate as is functionality post upgrade.



**Seamless  
business progress**  
with stable technical  
and functional upgrade.

**30% time  
improvement**  
by using upgraded version  
eight studio built on IntelliJ  
IDEA Community Edition.

**Effective utilization  
of OOTB function**  
of weighted workload  
assignment of adjuster  
to manage effective  
workload balance.

**Effective utilization  
of "Address Autofill"**  
functionality,  
as well as improved claim  
search performance  
on oracle database.



**LTIMindtree** is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 81,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit <https://www.ltimindtree.com/>