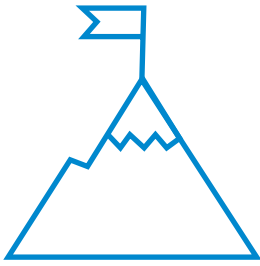Case study

Business Transformation Through Automation of Forms for US-based P&C Carrier

Client

The client is a leading US-based Specialty Insurance provider for property and casualty, dealing in residential and recreational products.
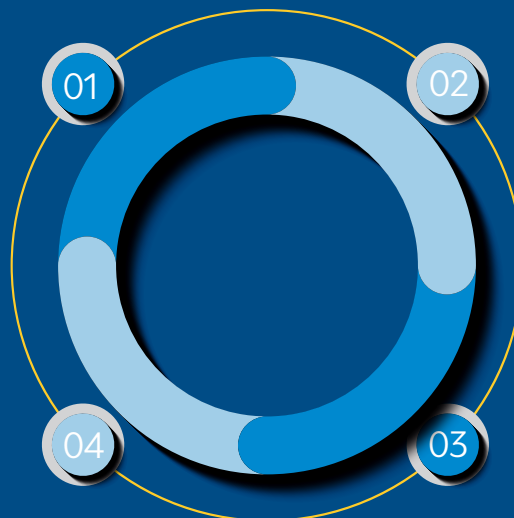
Business Challenges

☑ Consumption of huge amount of hours for Form configuration due to multiple configurations needed for each state.

☑ Increased defect load due to sheer volume of manual work with limited timelines.

LTIMindtree Solutions

Built Automation Tools to create Form configurations by building a Java-based web application for directly updating the xmls in the backend and importing it in the Guidewire environment.

01

Created reports on all forms configured by generating text files for newly added forms, updated forms and expired forms for respective states.

02

Handled all the exceptions by incorporating appropriate Error-handling scenarios.

04

These text files additionally helped in tracking all the changes done after the tool was run.

03

Business Benefits

Web Application reduced almost 95% of manual efforts.

The configuration of forms achieved with a couple of user clicks.

Time taken to configure policy lines per State-reduced from about 50 hours to 5 hours.

Increased accuracy of configuration was achieved with reduced number of defects.