

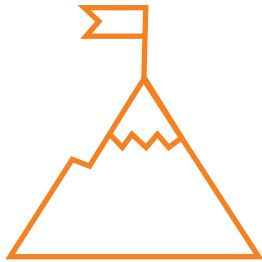


Case Study

Business Transformation through E-communication on Guidewire Platform for US-Based Speciality P&C Carrier

Client

The client is a US-based leading Specialty Insurance Provider for Property & Casualty.



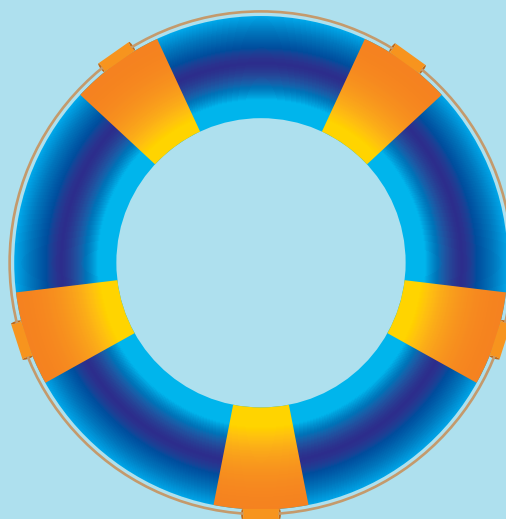
Business Challenges

- ✓ Complex, tedious, and time-consuming financial transaction approval process within the Guidewire platform.
- ✓ Business personnel required to login in Guidewire application to complete approval process.
- ✓ Frequent delay in transaction approval process due to its complexity.
- ✓ Inability of the system to perform approvals through emails and SMS.

LTIMindtree Solutions

Built utility to automate email communication for approval of checks through Guidewire ClaimCenter.

Developed rules to create notes in ClaimCenter with information given in email while approving or rejecting check.



Implemented email approval configuration rules in-order to communicate with approvers who opted for e-communication option.

Built java-based middleware to transfer decision executed from email to Guidewire ClaimCenter.

Implemented client approved and UI-friendly email format to accept approval decision and notes related to it.



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