

Automated Expense Management Solution

Employees are usually not fully aware of company policies and procedures; and are typically prone to make errors, especially while raising expense claims in the system. This makes the entire process even more complicated, time-consuming, and cumbersome. Therefore, it is imperative to provide them with a unified and intuitive solution that manages their claims seamlessly, to provide a hassle-free experience and increase their productivity.

LTIMindtree's Automated Expense Management solution takes user inputs via a digital assistant, providing a personalized user experience for your employees. It further leverages advanced OCR to extract the relevant information from receipts or invoices and manage the claims flow in SAP Concur using SAP's Intelligent RPA, thus enabling a faster turnaround in the entire claims process.

Solution Highlights

- Guided user interaction via Digital Assistant with advanced conversational capabilities
- Ease of integration into any channel like website
- Intelligent document processing for classification and extraction from supporting documents
- Leveraging SAP Intelligent RPA to enable process automation on the underlying applications

How It Works

The
Digital
Assistant/
Chatbot
requests user to
provide the
claim details and
the supporting
documents
based on claim
type.

The chatbot
uses

NLP techniques
to effectively
guide the user
and extract
required
information
based on the
conversation.

Intelligent Data
Processing
techniques are
also used to
extract the
entities from
the supporting
document.

All the relevant information is passed to the SAP Intelligent RPA bot via API-based integrations. Using
advanced
process
automation
technologies, SAP
Intelligent RPA
bot manages the
expense claim for
the user on the
SAP Concur
website.

Business Benefits

Enhanced end user experience

Increased employee productivity

Reduced turnaround time

Enhanced

quality control and better data accuracy

∠ero human intervention

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit https://www.ltimindtree.com/