

# Remote access enabled for a distributed workforce reduces TCO by 30%

A cloud based modern workspace enables business users to access enterprise applications and content on the go. A robust technology solution deployment can ramp up productivity of remote employees while ensuring lower total cost of ownership for the organization.



## 🙎 Client

The largest electronics retailer in the Nordic region with over 400 stores and 10,500 employees across 6 countries. Having more than 50% distributed workforce that access the enterprise remotely.



### **Business Challenges**

Remotely managing the End User Computing system was not possible in the existing setup

No robust and effective omnichannel experience with security built-in for accessing the enterprise systems remotely

Delays in resolving simple requests for account resets and other setup issues



### Solution Highlights

- O365, Microsoft Intune and Microsoft Azure enabled mobile productivity and corporate data protection on both work and personal devices by leveraging
  - Identity and access management
  - Mobile device and app management
  - Information and patch management
- ✓ Enhanced data security through BitLocker implementation
- Centralized Management System Consolidated SCCM, SCOM, VMware Airwatch by replacing it with Microsoft Intune

#### Business Benefits

30%

Saving in OPEX due to simplified infrastructure

85%

Faster OS deployment

40%

Reduction in incidents due to self service enablement

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