

# Rapid deployment of scalable multimodal collaboration platform

Intra enterprise collaboration tools are an essential component of enabling virtual work across functions. Legacy systems which have been in service for years are often non scalable and unsuited to being accessed at scale from outside the network. LTI's team of experts brings proven expertise in deploying and scaling enterprise collaboration tools to get businesses up and running to take on challenges in the modern workplace.





A \$20 Bn+ conglomerate with businesses across infrastructure, construction, defense and IT based out of India. The company has an active workforce of over 90,000+ operating across 50+ Countries with over 250,000 contract and contingent labor.



### **Business Challenges**

The Client's Messaging environments were not scaling to the needs of growing enterprise demand

Both collaboration solutions and messaging environments were hosted on their on-premises datacentre which affected scalability and speed of responding to business







The Client's collaboration solution was not agile or scalable to deal with increased demand of tele-presence and multi-modal collaboration

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#### Solution Highlights

- ✓ LTI helped the client to
  - Assess, Plan, Design Build and Migrate the Messaging services to O365
  - Migration of 35000+ mailboxes to O365
  - Assess, Plan, Design Build and Migrate the messaging infrastructure to Skype for Business and Microsoft Teams
  - Migration of 35000+ SIP accounts to the new landscape
- Simplified infrastructure
  - Hybrid Exchange server setup for faster scaling
- Unified platform for identity and access management
  - AD objects synchronization from on-premises DC to Azure AD
  - Redesigned access and mail flow for better user experience
  - Setup of federation access policies to unify and streamline security
- We also enhanced granular insights with full visibility on user/application/site behavior over WAN

## **Business Benefits**

Rapid rollout of multimodal collaboration platform with scalable telepresence

95%+

Enterprise users trained and enabled for remote working within 48 hours during COVID-19 40%

cost reduction in messaging and collaboration infrastructure and operations

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions Company helping more than 420 clients succeed in a converging world. With operations in 32 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 30,000 LTItes enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Lntinfotech.com or follow us at @LTI\_Global

