



Let's Solve



A Larsen & Toubro
Group Company

Case Study

RPA-led Digital Transformation for a Fortune 500 Life Sciences Multinational

The client is a Fortune 500 multinational manufacturing medical devices, pharma and consumer packaged goods. It operates across 60 countries, with products sold in 170+ countries.



Business Challenge

- Too many manual touchpoints in every process caused inaccuracies and inefficiency
- Missed SLAs resulted in customer/ vendor dissatisfaction
- Increasing volume of work and manual processing led to delays, especially during month-end closing
- Repetitive and high-volume work with lot of effort replication led to high levels of dissatisfaction and demotivation among SMEs.



LTI Solution

LTI's Intelligent RPA professionals analyzed each stage of client process by leveraging our homegrown **Accelerated Process Discovery** to understand the suitability of using RPA. Using LTI's patented **ARCoT Framework**, the right RPA tool was suggested to the client. We also designed Bots to:

- Extract reports from SAP followed by reconciliation
- Upload reconciled file on SharePoint
- Send email to the concerned stakeholders with the SharePoint links
- Process was designed to include future changes in the workflow



Business Benefits

1. 75% reduction in processing time
2. 99% accuracy achieved
3. Elimination of multiple data reconciliation efforts by various teams
4. Financial data integrity, control & sanity across systems
5. Facilitation of smooth month-end closure

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions Company helping more than 360 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 30,000 LTIites enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Lntinfotech.com or follow us at [@LTI_Global](https://twitter.com/LTI_Global)