

Case Study



Client

The client is a US-based multinational energy corporation, with headquarters located in Texas.

Challenges

Reduction of the unnecessary manhours spent on historical data's audit Reduction of errors due to too many manual touchpoints in the entire process leading to inefficiencies

LTI Solution

LTI engaged with the client and did an end-to-end due diligence to understand their current processes. After a thorough analysis of the operations, a pure play RPA implementation was proposed as the solution.

The Bots were designed and implemented to:

- Record critical component (notifications, equipment, orders) level data (completion date)
 for thousands of records in SAP.
- Move the captured data to SAP, create and perform PIVOT operations.
- Send out confirmatory mails on completion of the process along with pointers to the location where the summary files are stored in shared drive

Business Benefits

- Achieved error-free outcomes
- **35%** reduction in TAT

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions Company helping more than 350 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 28,000+ LTItes enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Lntinfotech.com or follow us at @LTI_Global

