

# Case Study

Modern Workplace Transformation for Nordics-Based Consumer Electronics Retailer



# Client

A large consumer electronics retailer deriving revenues majorly out of volumetric sales, the client is headquartered in Norway, with over 400 stores in six Nordic countries, and over 10,000 employees.

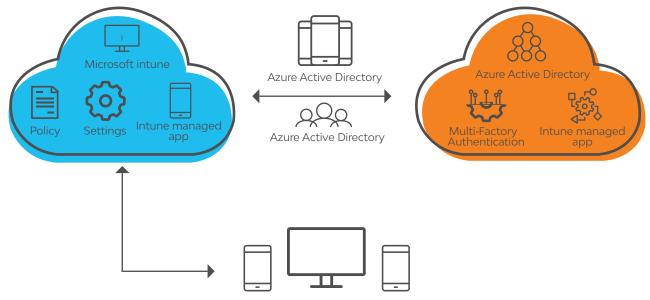
## Challenges

- Need for simplified infrastructure with modern IT support
- High cost and management of deployments
- High dependency on IT administrators

## LTIMindtree Solution

• MS EMS suite, which consist of Microsoft Intune and Microsoft Azure Active Directory, was used to better leverage capabilities to manage windows 10 on mobile devices/desktops, and balance mobility with app security and identity management.

• Implementing Microsoft Intune and Microsoft Azure helped us address a range of challenges that we faced when enabling mobile productivity, and protecting corporate data on both work and personal devices, including identity and access management, mobile device and app management, and information protection.



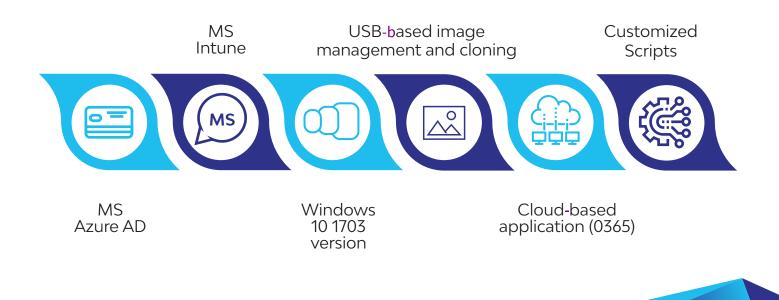
Unified Device Management

### **Business Benefits**

- · Simplified infrastructure and enhanced IT support.
- Faster OS deployment and reduced dependencies on IT administrator.
- Adopting Windows 10 inbuilt features for encryption, Bitlocker, and VPN eliminates the cost paid towards third-party vendors.
- Reduction in the cost and management of deployment drastically. No complex image and servicing process as used in traditional management; thus, enabling self-provisioning deployment.
- · Single MDM platform for all windows 10 devices, Android, and iOS (Unified Device Management).
- User-based application deployment leverages IT to deploymandatory applications dynamically and advertise other applications on company portal, so users can install these themselves on required basis.

### Technologies Used

MS Azure AD, MS Intune, Windows 10 1703 version, USB-based image management and cloning, Cloud-based applications (O365), and Customized Scripts



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