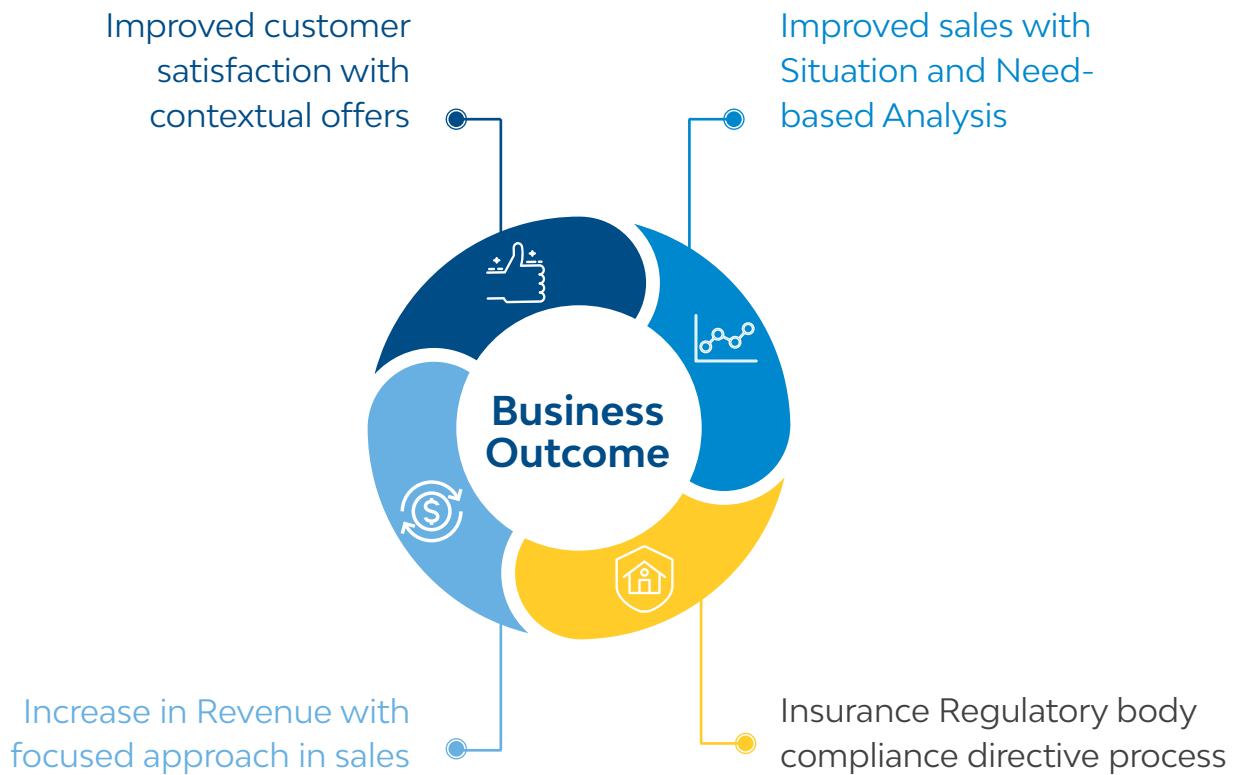


Insurance Distribution Directive

Overview

Tremendous pressure on insurance companies from regulatory bodies not to oversell or offer irrelevant products to customers. Lack of transparency and customization in offerings lead to customer dissatisfaction.





Technology Stack

IDCR Implementation

RDA: Robotics Desktop Automation

Pega® Customer Service for Insurance

Pega® Foundation for Insurance

Pega® Customer Decision Hub

Pega® KYC Application

Pega® Financial service Industry foundation

Pega® Platform



Features

- Cases for situation and need analysis
- Guided servicing with AI
- Omni-channel interaction
- Master profile for every customer
- Rule management portal for regulations
- Robotics Process Automation
- Products Management and Decisioning
- Generate Policy and IDD Documents

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree – a Larsen & Toubro Group company – combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit <https://www.ltimindtree.com/>