

Case Study

Supply Chain Transformation for US-based Network Equipment Manufacturer



Client

An American multinational technology conglomerate. It develops, manufactures and sells networking hardware, telecommunications equipment and other high-technology services and products.

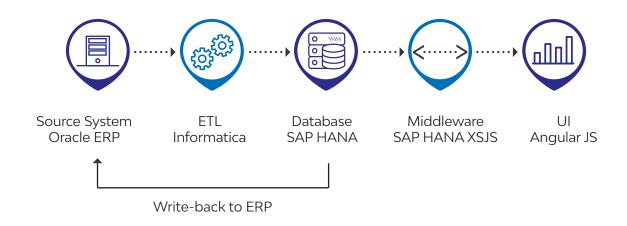
Challenges

The client has diverse, extensive, and global supply chain machinery, with 300,000+ components sourced from 6,000+ vendors. This scale and complexity led to challenges:

- Existing processes for contract allotment to a supplier were under-digitized, taking more than a week to award contract.
- There was no automated way of launching RFQs, receiving quotes from suppliers and awarding contracts based on criteria set by global process owner.
- Lack of a unified platform to manage negotiations meant switching between multiple applications
- Lack of single data source from a supplier data standpoint leading to decreased ability to take data driven decisions.

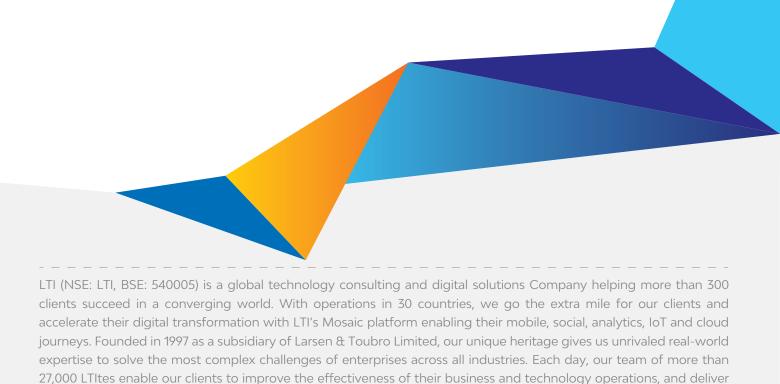
LTI Solution

- LTI delivered a solution for 6000+ global suppliers in 9 international languages with 2 TB+ data size, centralized data management and features like past pricing records, quote comparison, RFQ evaluations, RFQ awarding, pre and post award analytics
- Leveraged SAP HANA in-memory capabilities for real-time analytics, and OLTP for transaction processing
- Real-time data ingestion from Oracle ERP to SAP HANA through Informatica ETL jobs.
 Write-back to Oracle ERP from HANA. Used Google Angular JS framework for UI access to internal and external users
- Delivered the entire program in a **distributed agile mode** across geographies.
- High level architecture:



Business outcomes delivered

- Reduced time to award a contract from weeks to days
- Executed ~USD 10 billion worth of quotes per year through the platform
- Analytics feature helped manage quote prices
- Reduced negotiation timelines and data driven approach for awarding contracts led to efficient supply chain operations and improved ATP
- Improved multi-vendor order allocations and competitive pricing in vendor bids helped drive cost efficiencies for the supply chain source function.



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