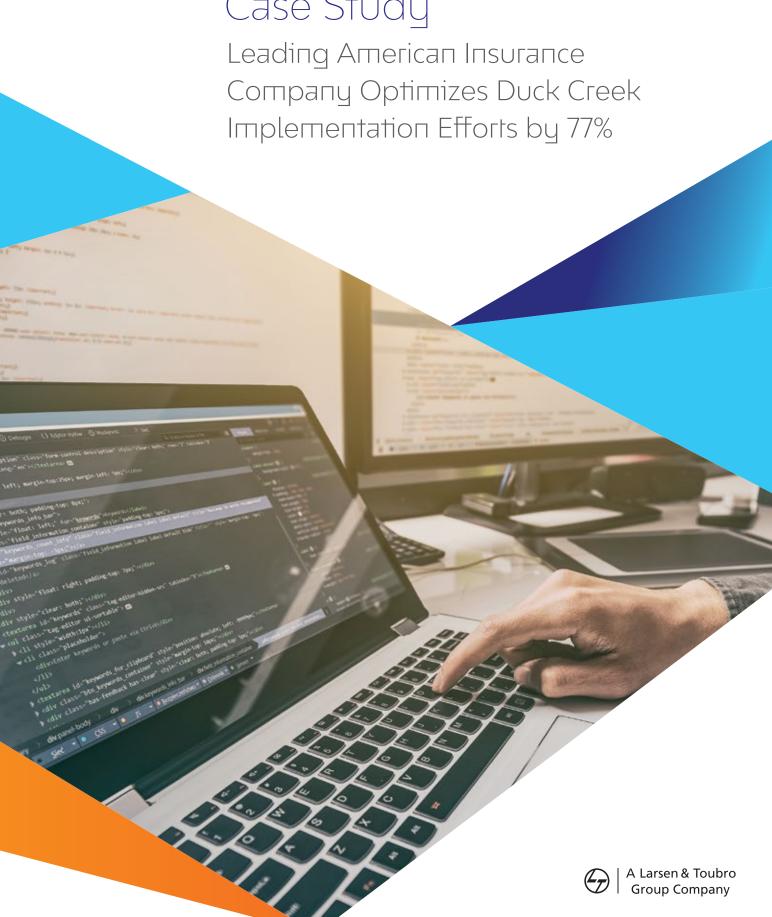


# Case Study



### Client

Leading American Specialty & Casualty Insurance Company. It offers a broad range of services in specialty, standard and excess and surplus lines with a large, diversified specialty platform.

## Challenges

- Legacy Policy Admin systems, hindering operational efficiency
- Complexities in Duck Creek implementation and testing specifically for new LOBs
- Absence of testing automation, leading to protracted timelines and drop in operation efficiency
- Poor user experience, adding to underwriter and agent workloads
- Difficulty in integrating Duck Creek PAS with upstream and downstream systems

### LTI Solution

- Successful set-up of Duck Creek competency center for across new implementation in agile scrum as well as production support in agile Kanban
- Formed Dedicated resources with fintech and Duck Creek component-specific expertise
- Impact-based testing through automation test scripts and suites
- Product-specific solutions to drive testing accuracy, coverage, and lapse verification
- Duck Creek PAS integration with enterprise systems
- Implemented Duck Creek QA specific solution accelerators leading to a cumulative cost saving of more than \$40,000 in three months.

## Business Benefits Delivered

- 30% improvement in regression testing coverage including all impacted functionalities
- 77% effort reduction using LTI's proprietary Duck Creek tools
- USD 40,000 in savings over three months through LTI's Duck Creek specific solution accelerators
- Higher operational efficiency and enhanced user experience for underwriters and agents
- Process streamlining through Automation of Coding Standards, RCA template and Test coverage matrix.

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions Company helping more than 300 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 26,000 LTItes enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Lntinfotech.com or follow us at @LTI\_Global

