

Case Study

Organization Wide Firewall Upgrade,
Migration, and Operational Support





Client

The client is a Fortune 50 Oil and Gas Major.

Challenges

The client faced, following challenges:


- Geographically distributed locations for 350+ firewalls migration and support
- Migration to next generation firewalls with least impact to business operations

LTIMindtree Solution

- Performed technical and process reviews and established converged operations support model for integrated operations with automation and best practices implementation
- Process standardization and centralized knowledge management empowered to deliver support for 48% increased landscape over three years

Business Benefits

- 100% firewall availability, zero unplanned outage and zero change failure/rollbacks for 1800+ Change implementations
- 19% reduction in change execution efforts and 28% improvement in MTTR for incidents



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