

Case Study

Identity and Access Management
Integration with Global User Repository
and Applications





Client

Supplier of industrial machinery

Challenges

The client faced the following challenges:


- Absence of expertise to evaluate IDAM requirements and assess vendor solutions
- Geographically distributed user base with multi-language support requirement
- Multiple legacy applications across geographies to be integrated with IDAM

LTIMindtree Solution

- Conducted current state assessment, documented key access management requirements with end objectives, Created selection scorecard for IDAM platform
- Implemented the Oracle Identity Manager and Integrated with Oracle E-Business (five instances), Active Directory (150 Location Codes), Louts Notes, BAAN, PRMS, and custom business applications.
- Designed and rolled out the Web self-service for user password management (reset, forgot, and change). Standardized and customized JML processes for BUs/Geographies.

Business Benefits

- Centralized, integrated and streamlined orchestration of all UAM activities
- 100% coverage of the Joiner-Mover-Leaver process through integration with HRMS



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