

Salesforce Lightning Migration



A Larsen & Toubro Group Company



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Overview

Migrating applications built on Salesforce Classic platform to Salesforce Lightning provides tremendous opportunities to improve user experience, streamline business processes and eliminate technical debt. Furthermore, it provides access to a variety of new features available only in the new Salesforce architecture.

Key drivers for Lightning Migration and Business Value



Enhanced Productivity



Increased Adoption & Collaboration



IT Productivity & Cost Savings



There are three main path for migrating to Lightning

Option	Needs	Benefits
Basic Update assets and components to make them Lightning-ready and turn on Lightning Experience.	Minimal upfront investment	 Enhanced user experience and ability to leverage new features Faster time-to-market
Intermediate Eliminate Technical debt as part, or before Lightning Migration.	Requires additional investments of IT resources	 Decrease in Total Cost of Ownership System scalability improvements
Ultimate Conduct Process Re-engineering exercises in conjunction with technical debt reduction and Lightning readiness activities.	 Heavy upfront investment of Business and IT resources to drive process re-engineering efforts Change Management Considerations Higher upfront costs and longer TTM 	 Significant improvements to user productivity and experience Higher ROI from the overall platform investments

Every organizational environment requires a tailored approach to maximize the value realization from the initiative. LTI Lightning frameworks and accelerators provide a structured approach for defining an optimal Lightning Migration strategy, minimizing migration risks.



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Best Practices

- Pilot Lightning Rollout: Pilot few use cases and for a small group of users, assess feedback and incorporate learnings in a rollout plan.
- Rollout Plan Coverage:
- i) Gap analysis for areas impacted by
- ii) Lightning experience
- iii) Rollout checklist
- iv) Project Schedule
- v) Risk Severity Matrix
- vi) Test Plan
- vii) Communication Plan
- Training & Adoption: The plan should be developed with project stakeholders, and key metrics should be decided to assess success of rollout via Adoption Dashboard.
- Regular Feedback: Get regular feedback from end users and present stakeholders with a periodic report of results achieved after Lightning Migration.



- Lightning Readiness: Not all features or AppExchange Apps of Salesforce Classic are supported in Lightning.
- User Adoption: Adoption of changes by the end users need to be supported by Organization Change Management plans.
- Architectural impacts: Simplifying overall architecture can ease ability to take advantage of using new platform capabilities offered in Lightning.



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The LTI Advantage





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