



Let's Solve

Case Study

A Leading Asset Servicing Company selects LTI Canada as its new NOC (Network Operations Center) vendor for critical system monitoring



A Larsen & Toubro
Group Company

Client

The client, based in Canada, is focused on the investment servicing needs of domestic and international institutional investors with assets under management (AUM) to the tune of CAD 1 trillion.

Challenge

- The client was seeking a vendor to monitor the health of its Uninterruptable Power Supply (UPS) systems across three of its domestic locations, and flag critical alerts.
- The client was also looking to minimize power outage risks by having its outsourcing partner coordinate all repairs and other problem resolution tasks, with various UPS vendors and onsite building management.

Solution

Key features of the initial services implementation included:

- NOC vendor for critical system monitoring on a 24/7 basis
High Availability (Active/Passive) monitoring solution
- Institutionalizing reporting of system health parameters, and facilitating proactive alarm management
- Coordinating repairs and problem resolution with client's UPS vendors
- Site visits for break fix-related activities

Business Benefits Delivered

- Operational continuity
- Reduced business disruption
- Data loss prevention
- Cost savings

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions company helping more than 300 clients succeed in a converging world. With operations in 29 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 25,000 LTIites enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Ltinfotech.com or follow us at @LTI_Global

info@Lntinfotech.com



A Larsen & Toubro
Group Company