



Case Study

**User Experience Transformation
Through SAP Fiori Implementation
for Our Source Portal, for US-Based
Multinational Medical Devices,
Pharma, and CPG Manufacturer**

Client

The client is a US-based multinational medical devices, pharmaceutical, and consumer packaged goods manufacturer.

Challenges

User experience transformation of LTIMindtree's source portal used by the client.

LTIMindtree Solution

Enabled faster user experience transformation to SAP FIORI, leveraging LTIMindtree Proprietary tools like:

UI renewal for
faster migration
to FIORI



SIMPLY5 for rapid data
services and FIORI/UI5
APP BUILD

This was further enhanced as a Mobile Application, enabling on-the-go approvals and anytime, anywhere access facility

Business Benefits

Enhanced user experience across 60000+ users, including service center

Promoted self-service capabilities for employees and managers

Completely mobile-enabled for different devices

Simplified processes with design-based approach for image uploads of employee documents (eliminated FAX)

30% savings in build time with LTIMindtree IP tools for transformation to new UI technology

Agile Build with offshore Delivery Model with Scrumming the Scrum approach

Implemented 120+ HR and Payroll services in 50+ Fiori Apps

Continuous demos to end-users for feedback for Usability

Highlights

30%
savings
with automation tools

Distributed Agile model
800%
velocity improvement

Largest global
SAP
Fiori transformation
initiative

Client Satisfaction
Index
- 4.6 out of 5.0

Innovations

Fax replacement

document image upload from desktop/mobile

SAP Sync

Service center utility to transact on-behalf of an employee

Newsfeed

Live news scroll into Fiori from SharePoint list

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700 clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by 84,000+ talented and entrepreneurial professionals across more than 30 countries, LTIMindtree – a Larsen & Toubro Group company – combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit <https://www.ltimindtree.com/>