



Building Cognitive Insurance Enterprise with **LTI mosaic** ai

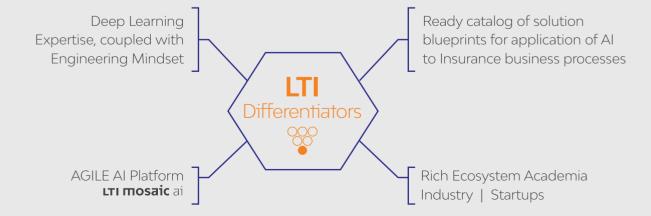




Building Cogni with LTI Mosaic

Artificial Inte

Driving enterprise-wide investments in insurance Cognitive Computing. 'A thus optimizing perforr decisions such as pricing solution suite, helps insu proven expertise in bas collective intelligence, LTI leveraging AI and Cognit





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Кеу Focus Areas

Experience Transformation

Uberize the content delivery through an immersive & intuitive user experience, for an extremely personalized and contextualized conversational experience, focused on delivering outcomes.

Intelligent Automation

Embed intelligence into automation, ensuring automated workflows, which require human like intelligence for decision making.

Empower & Enable Legacy

The value of AI to enterprises is amplified when knowledge that resides in the traditional legacy systems is digitized and contextualized.

AI Solutions Catalog for Insurance



New Business Processing

- Handwriting recognition for Submission data extraction
- Straight-through-processing rules optimization
- Lead scoring and prioritization using machine learning models



Claim Management

- Image processing for claims inspection
- Machine learning-based fraud detection and management
- Dynamic claim severity prediction



Underwriting

- Machine learning-based risk assessment and pricing
- Risk prediction based on sensor data
- Process mining techniques for Underwriter allocation



Customer Service

- Natural language processing for addressing customer inquiries
- Customer data analytics for personalized product and service propositions
- Simulation modeling for customer lifetime value analysis



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Mosaic AI - LTI's Cognitive Platform

The mosaic ai platform is our product-agnostic that brings in essential components for realizing AI capabilities. The AI Eco-system layer, along with AI plugins in the mosaic ai platform, stands out by bringing in best-of-breed capabilities to realize solutions faster. AI within Enterprise, is highly contextual and therefore, the learning needs to be tuned into the enterprise-specific vocabulary, , and similarly, the AI system needs to be integrated into various Enterprise systems. The metadata / vocabulary & integration adapters in the mosaic platform address this key requirement. Our platform is built using micro services-based structure, ensuring a robust and scalable architecture. LTI's mosaic ai platform is compatible with all major cloud hosting platforms, and is also available as on-premise installation.

Channels	රු	Insurance Accident Image Forensics Customer / Agency Inquiry Bot Underwriting Advisor Bot New Business Data Intake	Adapters Sys	erprise tems
FACEBOOK	P P	Fraud Detection Bot	blueprism SA	
EMAIL	Solutions / Apps	Banking Manufacturing Retail	ک ا	DE
SKYPE			Pega	ACLE"
TELEGRAM	22	Speech to Text KEDB Search		
ALEXA	J. J.	Vision Services Ticket Classification	©openspan	•
GOOGLE HOME	Micro Services 50+ Micro Services	NLP - Services Sanctions Screening	Spo	ark
WEB MOBILE	AI Platform	Channel BOT Vocabulary / Al Security Adapters Engine Metadata Plugins Security	sale	sforce
ROBOTS	AI Eco System	Google O Cortana Cortana Microsoft Azure	{REST}	'OS.
Al Platform Management				
Setup & Configuration Monitoring Reporting & Analytics			tics	

Larsen & Toubro Infotech (NSE: LTI) is a global technology consulting and digital solutions company, helping more than 250 clients succeed in a converging world. With operations in 27 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform, enabling their mobile, social, analytics, IoT and cloud journeys. Founded 20 years ago as the information technology division of the Larsen & Toubro group, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, more than 20,000 LTItes enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Lntinfotech.com or follow us at @LTI_Global

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