



## LTI's MOSAIC™ Automation

LTI's MOSAIC™ Automation is a strategy businesses use, to automate their processes and improve the overall business efficiency & effectiveness. This offering also helps in reducing cost of operations, , enhancing customer experience.

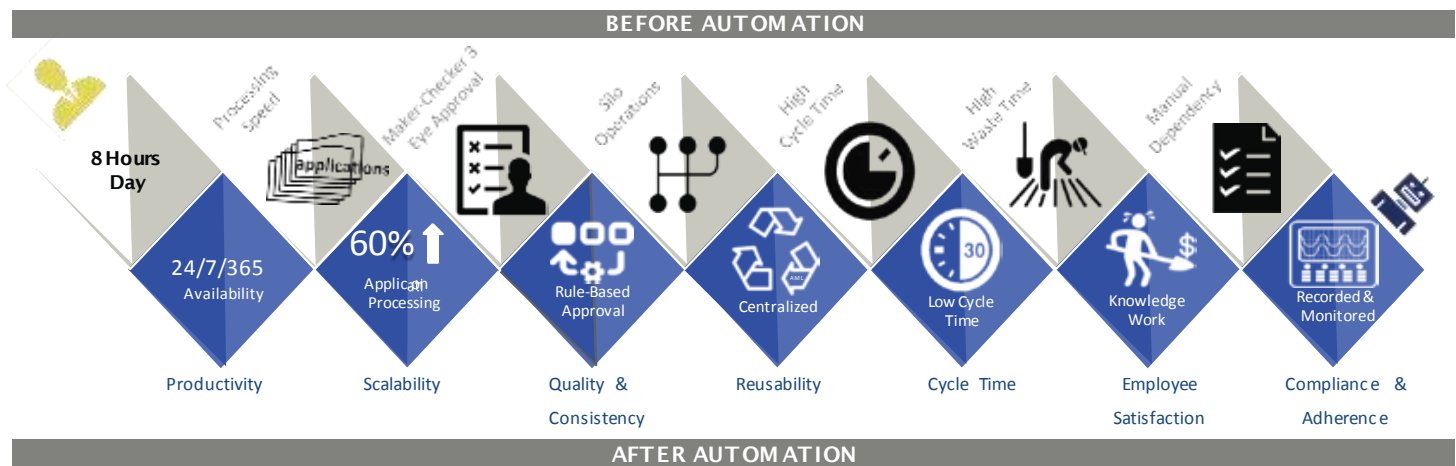
Under the umbrella of Automation, Business Process Automation, which includes Robotics Automation non-intrusive offering, requiring no change to the underlying systems and processes), delivers immediate benefits. It also includes Managed Automation that uses Business Process Management (BPM); Rules Externalization; Application Integration; Process Optimization to a more transformed automation using Machine Intelligence like Natural Language Processing (NLP), with Advanced Analytics and Artificial Intelligence.

### Service Offerings

SOLUTION COMPONENTS	ROBOTIC AUTOMATION	DIGITIZATION	PROCESS INTEGRATION	MACHINE LEARNING
TASKS	\\ Emulate the human-intensive, non decision-making task using robotics	\\ Document-centric business process tasks	\\ Processes having system tasks and complex rule-based task	\\ Non-routine and complicated tasks that require decision-making
KEY COMPONENTS	\\ User Interface Automation	\\ Data Digitization \\ Dynamic Case Management	\\ Business Process Rules \\ Management \\ Integration	\\ Natural Language Processing \\ Advanced Analytics \\ Artificial Intelligence
KEY FEATURES	\\ Minimum intrusion \\ High speed of execution \\ Low risk and change management needs	\\ High speed of execution	\\ Fully integrated application landscape \\ Medium intrusion with execution timeframe of months	\\ IT, business & transformational changes \\ Assisted decision-making Making humans more informed & intelligent
LEVEL	Automated		Managed	Transformed

It's not about the automation tool, it's about designing the process and applying the mix of right automation levers.

## Before & After MOSAIC™ Automation Implementation



### Our Key Differentiators

- **Our Breadth and Depth of Domains in RPA:** RPA Implementation for more than 24 clients from multiple domains like BFSI, Manufacturing, CPG, Oil & Gas, etc.
- **Accelerate RPA Implementation through LTI RPA enablers:** 15-25% productivity improvement upfront | MOSAIC™ suite | RPA COE Model | BOTS Ecosystem.
- **Large Scale End to End RPA Services:** Over 60+ processes automated and over 850+ Bots deployed in one of the largest RPA Implementations globally.
- **Continuous Investments in RPA COE & innovations:** 2500+ Digital Consultants | 850+ RPA Consultants | RPA Innovation labs, training programs | Client centric Certification & Hiring cell.
- **Flexible Service Engagement with innovative Pricing Models:** Robot Point Pricing, Pay After Delivery, Gain Share Model | Flexible engagement model supporting different elements of client RPA program.

### Our MOSAIC™ Automation Approach

Our approach and recommendation to clients is to leverage automation with a three-pronged approach, as given below:

- **Tool Agnostic:** Experience in multiple leading automation tools. It's not about the automation tool, but about designing the process and applying the mix of right automation levers.
- **Design Thinking:** Deep Domain & Process Experience across various verticals, which helps us design the automation framework with multiple levers.
- **Implementation Approach:**
  - Conduct a due diligence to shortlist processes for automation.
  - Execute a pilot and then roll out to all other processes.
  - Increase automation for every process by thinking beyond Robotics; by leveraging all automation levers like Business Process
  - Management, Rules Externalization, Application Integration, Process Optimization and Machine Intelligence.

Experience in Market  
Leading Technologies

openspan

AUTOMATION  
ANYWHERE

blueprism

WorkFusion

### About L&T Infotech

L&T Infotech (NSE: LTI) is a global IT services and solutions provider with presence in 22 countries. We solve complex business challenges at the intersection of digital and physical worlds with our real-world expertise and extreme client centricity. We help clients create better customer experiences, transform processes and build new businesses.

LTI

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