

L&T Infotech unveils GlassiC

a Google Glass® App to improve Insurance Claims Adjusters productivity and claim turnaround time

Mumbai, July 02, 2014: L&T Infotech, a global provider of information technology services and solutions, and a wholly-owned subsidiary of the USD 14.3 billion Larsen & Toubro (L&T), has developed an innovative App called 'GlassiC' using the Google Glass® technology for Insurance Claims Adjustment.

The GlassiC App was launched in the US at L&T Infotech's flagship event titled 'Insurance Leadership Forum', which took place in June 2014 across cities of Chicago, Hartford and New York.

The GlassiC App built on wearable technology like Google Glass® will help claims adjusters to do their job safely and efficiently, and improve customer experience with real-time claims processing. The GlassiC App makes the Claims Adjustment processes more collaborative, efficient and diligent. It enables hands-free use in adverse conditions, and helps in audio-visual capture of damage assessment, witness statements, and provides ability to scan documents.

GlassiC enables adjusters to schedule their day efficiently, collaborate with senior adjusters, and reduces data entry efforts, thereby, increasing their productivity by as much as 20%. The claims turnaround time can be cut by up to 30%, thereby improving the customer experience.

L&T Infotech Press Release

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L&T Infotech's Insurance Solutions group is actively working to partner with its clients, and planning to pilot the GlassiC App in the field by riding along with the claims adjusters

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