



Let's Solve

# Case Study

Seamless customer experience  
via Cloud self-service platform for  
Global Financial Services Group



# Client

The client is the US-based multinational financial services corporation, providing broad range of financial services and products. It offers best-in-class products, services and execution through Global Banking, Global Markets, Treasury & Trade Solutions, Securities & Fund Services.

## Challenges

- Digital transformation across business lines hampered with longer time to market
- Infra provisioning all time high (around 6 weeks) and usage all time low with no tracking mechanism
- Due to global manual build and deployment processes, developer productivity significantly affected

## LTI Solution

- Cloud Self-Service Portal platform with central marketplace & single step approval on a Container Platform and future-ready microservices architecture.
- End-to-end implementation of DevOps with quality control gates, automated approval workflows and governance dashboard.
- Integrated SecOps synergized with enterprise-wide Agile adoption.
- One-click / scheduled deployment of both infrastructure and application through RLM.
- Microservices based capability enablement across business units
- Established a role based governance dashboard for real time health KPIs of programs, projects, and tracking server provisioning and configuration status
- Tools & Technology Used: OpenShift, Docker, Kubernetes, Jenkins, BootStrap, Apache Tomcat, REST, Jira, Git, TeamCity, SonarQube

## Business Benefits Delivered

- Over 25% cost savings across servers, storage & network
- 75% improvement in server provisioning time
- 30% efficiency gains due to streamlined ALM process, automated deployment and CI/CD

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